

## SUMMARY

**22**

### TOTAL COMPLAINTS

Total aircraft-related

**22**

Total ferry-related

**0**

Total construction

**0**

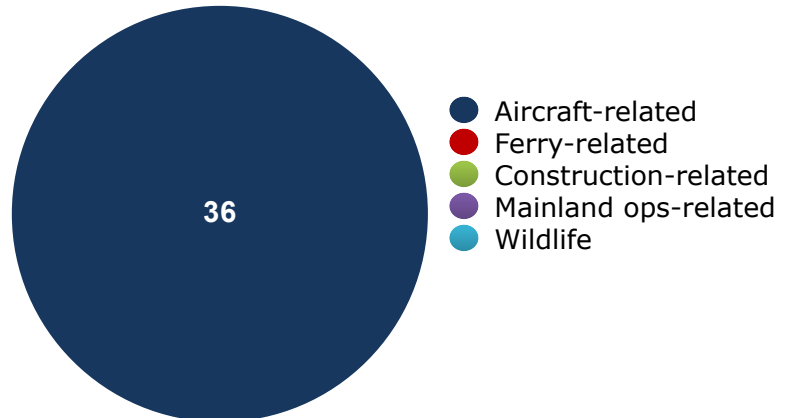
Total mainland ops related

**0**

Wildlife Control

**0**

### COMPLAINTS BY ACTIVITY



**22**

### COMPLAINTS OF AIRCRAFT OPS BY TYPE

Scheduled Commercial Service	<b>00</b>
General aviation	<b>09</b>
Medevac	<b>00</b>
Police helicopters	<b>00</b>
Helicopters	<b>02</b>
Military	<b>00</b>
No associated aircraft movement found	<b>00</b>
General	<b>11</b>

**Curfew violations** **0**

**COMPLAINTS YEAR OVER YEAR: (July 2017/ July 2016)**

**↓ 18%**

**COMPLAINT TURNAROUND COMMITMENT MET**

\*Response to complaint within 5 working days

**100%**