

## SUMMARY

**20**

### TOTAL COMPLAINTS

Total aircraft-related

**20**

Total ferry-related

**0**

Total construction

**0**

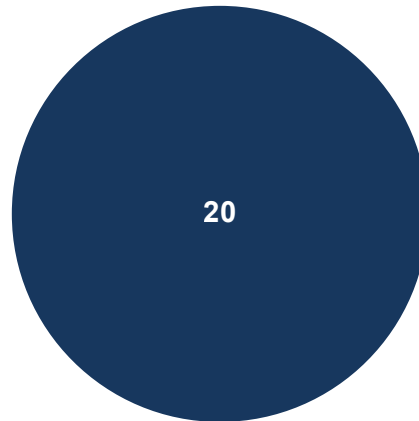
Total mainland ops related

**0**

Wildlife Control

**0**

### COMPLAINTS BY ACTIVITY



- Aircraft-related
- Ferry-related
- Construction-related
- Mainland ops-related
- Wildlife

**20**

### COMPLAINTS OF AIRCRAFT OPS BY TYPE

Scheduled Commercial Service	<b>02</b>
General aviation	<b>08</b>
Medevac	<b>00</b>
Police helicopters	<b>00</b>
Helicopters	<b>00</b>
Military	<b>00</b>
No associated aircraft movement found	<b>00</b>
General	<b>10</b>

**Curfew violations** **0**

**COMPLAINTS YEAR OVER YEAR: (Nov. 2017/ Nov.2016)**



**COMPLAINT TURNAROUND COMMITMENT MET**

\*Response to complaint within 5 working days

