

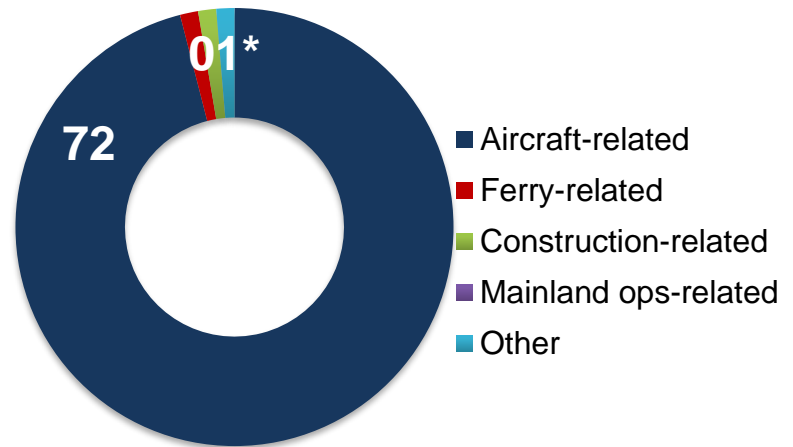
SUMMARY

75

TOTAL COMPLAINTS

Total aircraft-related	72
Total ferry-related	01
Total construction	01
Total mainland ops related	00
Total other	01

COMPLAINTS BY ACTIVITY



72

*represents each complaint type separate

COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	42
General aviation	07
Medevac	00
Helicopters	01
Military	02
General	20

Curfew violations **0**

COMPLAINTS YEAR OVER YEAR: (June 2022/June 2021)

↑ 620%

COMPLAINTS YEAR OVER YEAR: (YTD 2022/YTD 2021)

↑ 172%

COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

100%