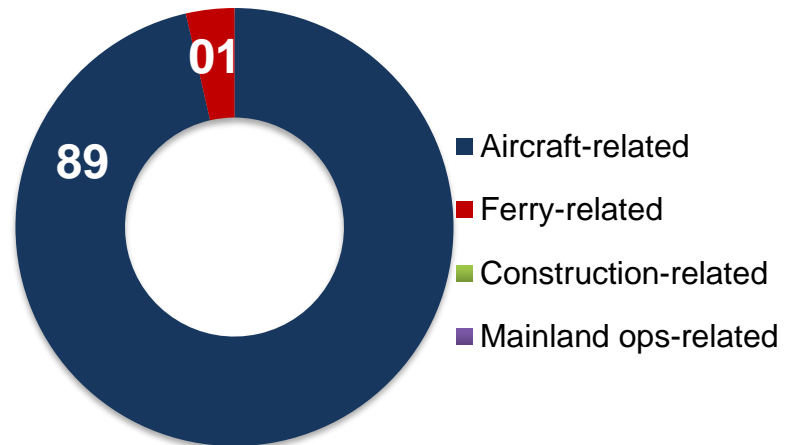


SUMMARY

90 TOTAL COMPLAINTS

Total aircraft-related	89
Total ferry-related	01
Total construction*	00
Total mainland ops related	00

COMPLAINTS BY ACTIVITY



89 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	46
General aviation	07
Medevac	02
Helicopters	03
Military	02
General	29

Curfew violations 0

COMPLAINTS YEAR OVER YEAR: (May 2022/May 2021)

↑ 172%

COMPLAINTS YEAR OVER YEAR: (YTD 2022/YTD 2021)

↑ 110%

COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

100%