

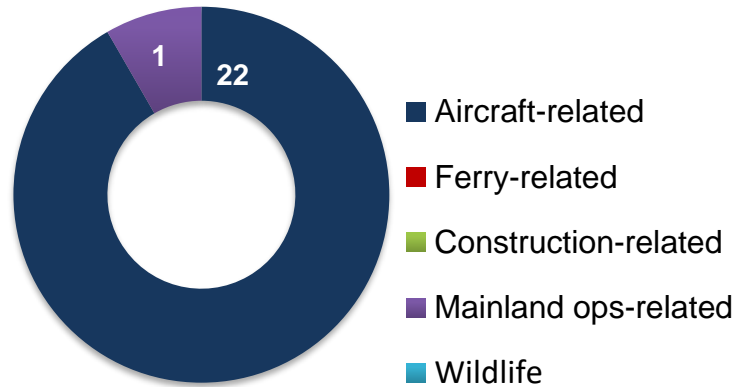
SUMMARY

23

TOTAL COMPLAINTS

Total aircraft-related	22
Total ferry-related	0
Total construction	0
Total mainland ops related	1
Wildlife Control	0

COMPLAINTS BY ACTIVITY



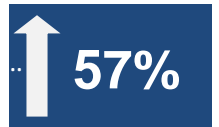
22

COMPLAINTS OF AIRCRAFT OPS BY TYPE

Scheduled Commercial Service	00
General aviation	06
Medevac	00
Police helicopters	00
Helicopters	00
Military	02
No associated aircraft movement found	02
General	12

Curfew violations **0**

COMPLAINTS YEAR OVER YEAR: (Sep. 2017/ Sep.2016)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

