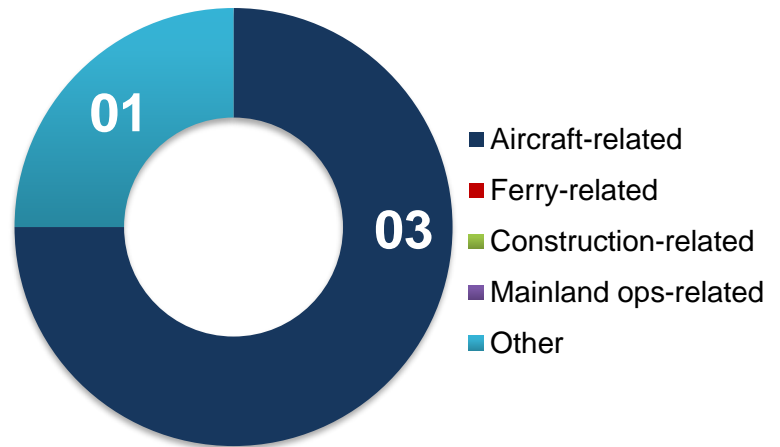


## SUMMARY

### 04 TOTAL COMPLAINTS

Total aircraft-related	03
Total ferry-related	00
Total construction*	00
Total mainland ops related	00
Total other	01

### COMPLAINTS BY ACTIVITY



### 03 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

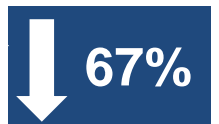
Scheduled Commercial Service	01
General aviation	00
Medevac	02
Helicopters	00
Military	00
General	00

Curfew violations 00

**COMPLAINTS YEAR OVER YEAR: (Feb 2023/Feb 2022)**



**COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)**



**COMPLAINT TURNAROUND COMMITMENT MET**

\*Response to complaint within 5 working days

