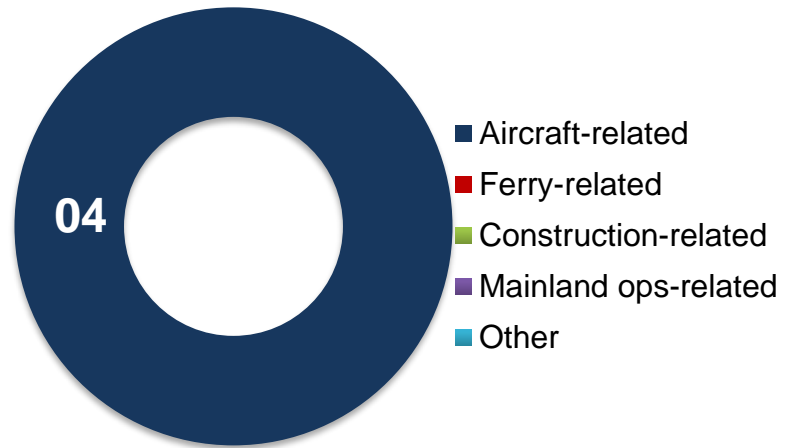


SUMMARY

04 TOTAL COMPLAINTS

Total aircraft-related	04
Total ferry-related	00
Total construction*	00
Total mainland ops related	00
Total other	00

COMPLAINTS BY ACTIVITY



04 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	00
General aviation	01
Medivac	00
Helicopters	00
Military	00
General	03

Curfew violations 01

COMPLAINTS YEAR OVER YEAR: (Jan 2023/Jan 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

