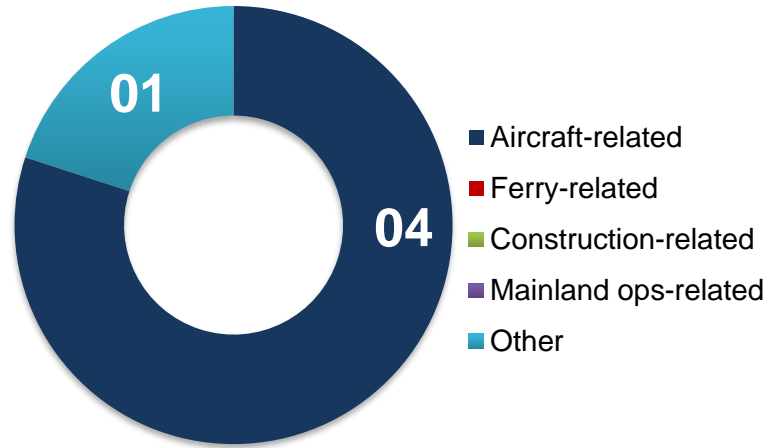


SUMMARY

05 TOTAL COMPLAINTS

Total aircraft-related	04
Total ferry-related	00
Total construction*	00
Total mainland ops related	00
Total other	01

COMPLAINTS BY ACTIVITY

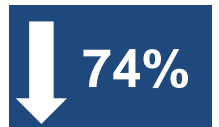


05 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	02
General aviation	01
Medevac	00
Helicopters	00
Military	00
General	02

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Mar 2023/Mar 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

