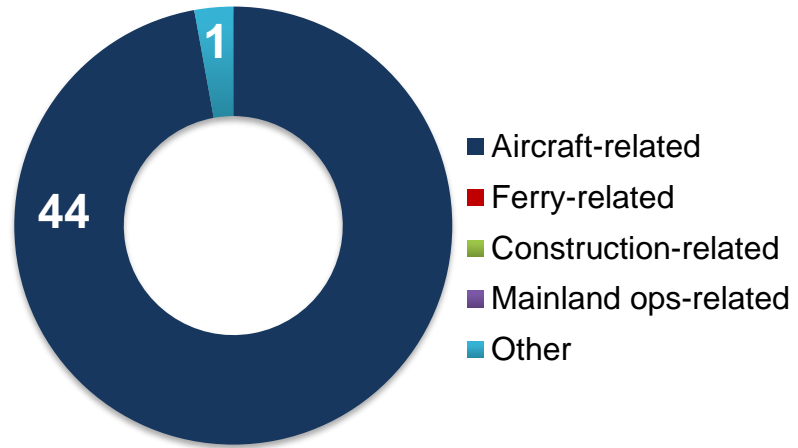


SUMMARY

45 TOTAL COMPLAINTS

Total aircraft-related	44
Total ferry-related	00
Total construction*	00
Total mainland ops related	00
Total Other	01

COMPLAINTS BY ACTIVITY



44 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

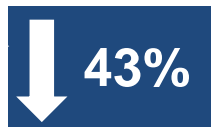
Scheduled Commercial Service	25
General aviation	05
Medevac	01
Helicopters	03
Military	00
General	10

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (May 2023/May 2022)



COMPLAINTS YEAR OVER YEAR: (YTD 2023/YTD 2022)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

