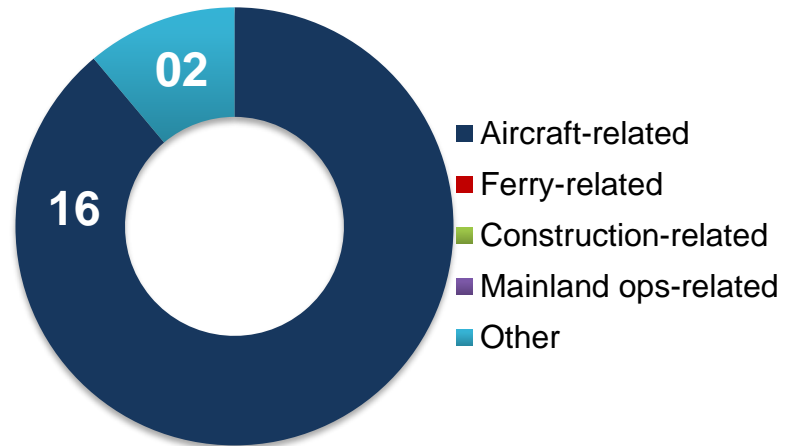


SUMMARY

18 TOTAL COMPLAINTS

| | |
|----------------------------|----|
| Total aircraft-related | 16 |
| Total ferry-related | 00 |
| Total construction* | 00 |
| Total mainland ops related | 00 |
| Total other | 02 |

COMPLAINTS BY ACTIVITY



16 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

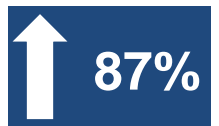
| | |
|------------------------------|----|
| Scheduled Commercial Service | 04 |
| General aviation | 01 |
| Medivac | 02 |
| Helicopters | 01 |
| Military | 00 |
| General | 08 |

Curfew violations 00

COMPLAINTS YEAR OVER YEAR: (Oct 2022/Oct 2021)



COMPLAINTS YEAR OVER YEAR: (YTD 2022/YTD 2021)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

