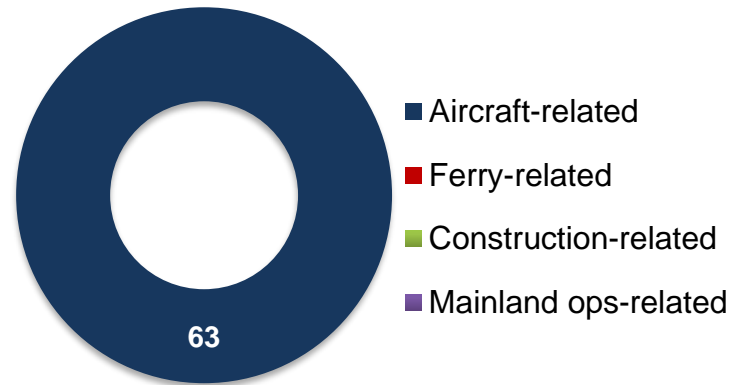


SUMMARY

63 TOTAL COMPLAINTS

Total aircraft-related	63
Total ferry-related	0
Total construction*	0
Total mainland ops related	0

COMPLAINTS BY ACTIVITY



63 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	00
General aviation	56
Medevac	02
Police helicopters	00
Helicopters	02
Military	00
Engine Run (Not inside Enclosure)	00
General	03

Curfew violations 0

COMPLAINTS YEAR OVER YEAR: (Aug2020/Aug 2019)



COMPLAINTS YEAR OVER YEAR: (YTD 2020/ YTD 2019)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

