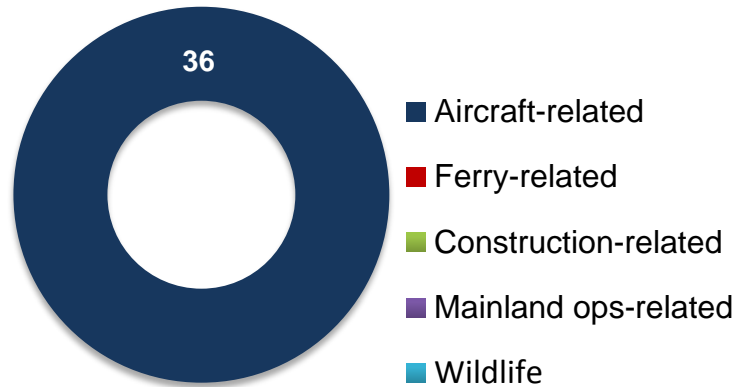


SUMMARY

36 TOTAL COMPLAINTS

Total aircraft-related	36
Total ferry-related	0
Total construction	0
Total mainland ops related	0
Wildlife Control	0

COMPLAINTS BY ACTIVITY

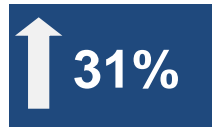


36 COMPLAINTS OF AIRCRAFT OPS BY TYPE

Scheduled Commercial Service	11
General aviation	04
Medevac	02
Police helicopters	00
Helicopters	04
Military	02
No associated aircraft movement found	00
General	13

Curfew violations **0**

COMPLAINTS YEAR OVER YEAR: (Jun 2015/ Jun 2016)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

