

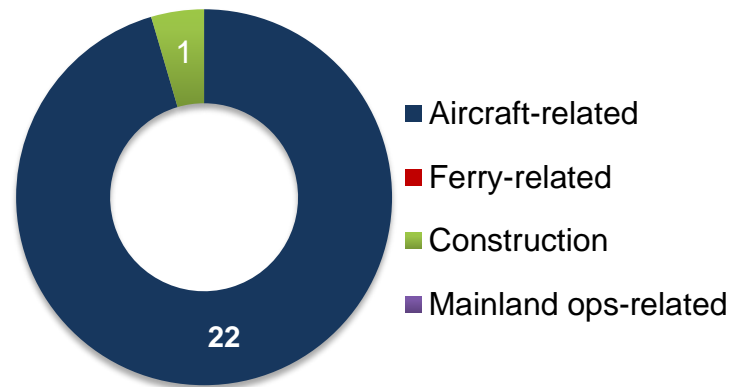
## SUMMARY

### 23 TOTAL COMPLAINTS

Total aircraft-related	22
Total ferry-related	0
Total construction*	1
Total mainland ops related	0
No associated aircraft movement found	0

\* City Construction

### COMPLAINTS BY ACTIVITY



### 22 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	05
General aviation	07
Medevac	01
Police helicopters	00
Helicopters	01
Military	01
Other	00
General	07

Curfew violations 0

**COMPLAINTS YEAR OVER YEAR: (Mar 2019/Mar 2018)**



**COMPLAINTS YEAR OVER YEAR: (YTD 2019/YTD 2018)**



**COMPLAINT TURNAROUND COMMITMENT MET**

\*Response to complaint within 5 working days

