



PortsToronto

Billy Bishop Toronto City Airport

Community Liaison Committee

February 26, 2025

Meeting #57

Virtual

Toronto, Ontario

Minutes prepared by:



LURA Consulting prepared these meeting minutes. LURA provides neutral third-party consultation services for the Ports Toronto Community Liaison Committee (CLC). These minutes are not intended to provide verbatim accounts of committee discussions. Rather, they summarize and document the key points made during the discussions, as well as the outcomes and actions arising from the committee meetings. If you have any questions or comments regarding the Meeting Minutes, please contact either:

Warren Askew

Vice President, Airport

PortsToronto

WAskew@portstoronto.com

OR

Geoffrey Mosher

CLC Facilitator

LURA Consulting

Phone: 416-206-2454

gmosher@lura.ca

Summary of Action Items from Meeting #57

Action Item	Action Item Task	Who is Responsible for Action Item
M#57-A1	LURA and PortsToronto will schedule a tour of the Airport's storage facilities and other new activities.	PortsToronto /LURA
M#57-A2	PortsToronto will provide a summary of the most commonly received complaints, categorized by theme.	PortsToronto
M#57-A3	LURA will add an item to the NMSC meeting agenda to discuss access issues related to the Airport's complaints form.	LURA
M#57-A4	PortsToronto will investigate creating two separate noise complaint reports, differentiating between Airport-related complaints and non-Airport-related complaints.	PortsToronto
M#57-A5	Nieuport will provide a progress update once more information is available regarding the electric buses.	Nieuport
M#57-A6	PortsToronto will discuss the implications of the U.S. tariffs on the Airport.	PortsToronto

Name	Organization (if any)	Attendance
COMMITTEE MEMBERS		
Councillor Ausma Malik	Ward 10 – Spadina-Fort York	Absent
Thomas Davidson	On behalf of Councillor Ausma Malik	Absent
Nora Cole	On behalf of Councillor Ausma Malik	Absent
Bushra Mir	On behalf of Ward 10 – Spadina-Fort York	Absent
MP Kevin Vuong	MP, Spadina-Fort York	Absent
Diana Ferrari	On behalf of MP Kevin Vuong, Spadina-Fort York	Absent
Jay Paleja	City of Toronto – Waterfront Secretariat	Present
Joanne Dobson	Air Canada	Absent
Brad Cicero	Porter Airlines	Present
Jennifer Quinn	Nieuport	Absent
Cheryl Stone	Nieuport	Absent
Nadia Dzula	Nieuport	Absent
Ryan White	Nieuport	Present
Matthew Kofsky	Toronto Board of Trade	Absent
William Peat	Ireland Park	Absent
Anjuli Perera	Waterfront Toronto	Absent
Grace Lindsay	Waterfront Toronto	Absent
Sarah Chapin	Waterfront Toronto	Present
Joan Prowse	Bathurst Quay Neighbourhood Association (BQNA)	Present
Bev Thorpe	Bathurst Quay Neighbourhood Association (BQNA)	Absent
Michael Bethke	East Waterfront Community Association (EWCA)	Absent
Hal Beck	York Quay Neighbourhood Association (YQNA)	Present
David Lewis	York Quay Neighbourhood Association (YQNA)	Present
Ryan Singh	York Quay Neighbourhood Association (YQNA)	Absent
Tony Farebrother	Toronto Island Community Association (TICA)	Present
Jerry Shiner	Toronto Island Community Association (TICA)	Absent
Natasha Francis	Waterfront Neighbourhood Centre	Absent
Kelly M	Waterfront Neighbourhood Centre	Absent
Commander Paul Smith	HMCS York	Absent
Dave Purkis	Nav Canada	Absent
Mark Maramieri	Nav Canada	Absent
Matt Slaman	Art & Water	Absent
Oliver Hierlihy	Waterfront BIA	Present
Tim Kocur	Waterfront BIA	Absent
Mark Maloney	University of Toronto – Municipal Affairs	Present
Massimo DeMaria	Harbourfront Centre	Absent
Samir Shajani	Harbourfront Centre	Present
Bill Duron	Toronto Island Yacht Club	Present
Stacey Rodrigues	The Westin Harbour Castle	Absent

Carlos Garcia	East Waterfront Community Association	Present
PORTSTORONTO REPRESENTATIVES		
Roelof-Jan (RJ) Steenstra	PortsToronto – President and CEO	Absent
Warren Askew	PortsToronto – VP Airport	Present
Rob Aasa	PortsToronto – Director of Airport Programs and Business Operations	Present
Deborah Wilson	PortsToronto – VP of Communications and Public Affairs	Present
Bojan Drakul	PortsToronto – VP Infrastructure, Planning and Environment	Present
Angela Homewood	PortsToronto – Environmental Project Lead	Absent
Michael MacWilliam	PortsToronto – Director, Airport Operations	Absent
Noah Menese	PortsToronto - Safety Management and Regulatory Officer	Present
Jessica Pellerin	PortsToronto – Manager, Media Relations and Public Affairs	Present
Jelena Ognjanovic	PortsToronto – Manager, Infrastructure, Planning and Environment	Present
Chris Pearce	PortsToronto - Director, Groundside Operations	Present
Stephen Klem	PortsToronto – Duty Manager	Absent
Juhi Matta	PortsToronto – Senior Manager; Environment, Social and Governance (ESG)	Present
Sylvain Thériault	PortsToronto - Corporate Fire Chief	Present
Mark Smith	PortsToronto – Fire Chief	Absent
Heather Dennis	PortsToronto – Project Assistant	Present
Steve Denes	PortsToronto – Project Lead - RESA	Absent
FACILITATION		
Geoffrey Mosher	LURA Consulting	Present
Marissa Uli	LURA Consulting	Present
Hasnaa Maher	LURA Consulting	Absent
Liz McHardy	LURA Consulting	Absent
GUESTS		
Zahid Hossain	City of Toronto	Present
Kristjan Naelapea	Toronto Transit Commission	Present
Michael Vieira	Toronto Transit Commission	Present
Stephanie Gris Bringas	City of Toronto	Present
Ed Hore	Observer	Present

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Appendices

Appendix A – Meeting Agenda

Appendix B – Airport Updates Presentation

Appendix C – City of Toronto Presentation

1. Welcome and Land Acknowledgement

Geoffrey Mosher (LURA) welcomed members of the Billy Bishop Toronto City Airport (abbreviated to the Airport subsequently) Community Liaison Committee (CLC) to the 57th committee meeting.

2. Review of Meeting Minutes & Action Items

Mr. Mosher provided an overview of the agenda. The meeting agenda is included in **Appendix A**. Mr. Mosher also noted that the 56th CLC minutes were distributed to the CLC membership for comment and review. The minutes will be published on the PortsToronto website once finalized.

Deborah Wilson (PortsToronto) then presented a land acknowledgment.

After that, Mr. Mosher reviewed the CLC's Terms of Reference (TOR) and encouraged everyone to contact him if they desired a copy.

Key points from Mr. Mosher's review of the TOR are as follows:

- PortsToronto established the CLC in 2010 as a non-statutory forum for dialogue with Airport stakeholders to share information and receive feedback on downtown Toronto's Airport operations and growth plans.
- The CLC operates as an advisory body to the Airport senior management team, providing an opportunity to ask questions, seek clarity, and work in the spirit of collaboration to provide constructive comments and suggestions on the Airport's activities which implement its Master Plan's directions including:
 - Airport operations and plans that may affect the health, safety, community, and economic conditions in the surrounding area;
 - Noise management; and;
 - City building and environmental sustainability initiatives.
- The CLC is not a venue focused on the following:
 - PortsToronto's operations affiliated with the Port of Toronto, Cruise Ship Terminal, or Outer Harbour Marina;
 - Making decisions about the current or future operations of the Airport;
 - Reopening the directions established through the Master Plan (the Master Plan is a separate and distinct process for establishing the direction of the Airport).
 - Airing individual member concerns that are not reflective of their broader constituencies.
- This CLC is comprised of members who are generally representative of the waterfront community, including people representing the interests of waterfront residents, businesses, consumers, the traveling public, and aviation industry representatives.
- Membership is guided by eligibility criteria and the process described in the TOR. CLC members are guided by these terms and participate in the CLC at the Airport's discretion.
- Members must declare a conflict of interest before becoming a member of the CLC and/or before addressing specific matters where an actual or perceived conflict of interest may exist.
- Mr. Mosher, as the facilitator, is here to lead the meetings and endeavors to the following:
 - Identify the purpose, objectives, and opportunities for input into agenda items at each meeting to

ensure they meet the intended mandate of the CLC TOR;

- Keep meeting items timely within the allocated time set in the agenda;
- Ensure that the roles and responsibilities are upheld;
- Seek to ensure that a plurality of voices and opinions are heard throughout;
 - Mr. Mosher will actively call upon individuals to ask if they have questions or comments on an item and keep the discussion moving along to welcome broad participation.
- Ensure productive discussion;
- Remind participants of previous conversations and topics beyond the scope of the committee's mandate, to avoid repetitive discussions; and
- Document a complete and accurate record of the CLC meetings.

Mr. Mosher presented the outstanding action items, which are as follows:

- **M#56-A1** - PortsToronto will consider creating a report capturing the number and types of flights outside operational hours.
 - This item was addressed in the CLC 57 presentation and is considered closed.
- **M#56-A2** - Joan Prowse (BQNA) will explore alternative and additional communication methods that the Airport could adopt.
 - This item is ongoing.
- **M#56-A3** - PortsToronto will consider contacting the Winward Co-op to inform them of the Airport's Sunflower Program with Hal from YQNA assistance to find the contact.
 - This item is ongoing.

Mr. Mosher asked the members if there were any questions about the agenda items.

BQNA representative Joan Prowse inquired about securing a date and time for a tour of the Airport's storage facilities and other new activities. Mr. Mosher noted that this action may have been unintentionally missed through the transition between CLC facilitators. Securing a tour date and time will be added as an action item.

M#57-A1 - LURA and PortsToronto will schedule a tour of the Airport's storage facilities and other new activities.

3. Airport Business Updates

Warren Askew (PortsToronto) presented the Airport Business Updates. PortsToronto's updates were accompanied by presentation slides, which are included in **Appendix B**. Key points from Mr. Askew's presentation are summarized as follows:

- Passenger data for January 2025 reflects flat passenger traffic compared to January 2024. This is on par with January 2023.
- Aircraft movements reflect a 23% increase from January 2024 to January 2025. This is on par with January 2023.
- Dash 8 movements are down 3% in January 2025 compared to January 2024. Overall, Q400 (Dash 8-400) movements have remained consistent from 2023 to 2025.
- Helicopter movements are up 157% in January 2025. The Airport is investigating these unusual movements.

- For after-hours flights, only medevac flights are permitted, however are minimal from September to January. Non-commercial flights are permitted during restricted times. Fixed-wing medivac movements are low.
 - BQNA representative Joan Prowse inquired about the difference between the left and right helicopter movement graphs.
 - Mr. Askew responded that the left graph compares helicopter movements versus medivac movements, as the right graph reflects after-hour medivac movements.
- There was a significant increase in noise complaints during the fourth quarter (Q4). The Q4 noise reports are in the process of being finalized.
- Approximately 250 complaints were issued last year, many being aircraft-related. 45% of aircraft-related complaints result from helicopters and 34% result from commercial flights. General aviation and medivac flight complaints are minimal, while military aircrafts have no complaints.
- Noise complaints were mostly located at York Quay Neighbourhood and Bathurst Quay Neighbourhood last year.
- From the analysis, four individual residences accounted for 82% of the total complaints.

After the update, Ms. Prowse (BQNA) inquired if the complaints were analyzed per individual or building. Mr. Askew clarified that complaints are logged and analyzed per individual residence/unit, not per building. Ms. Prowse (BQNA) suggested that if one individual is issuing 47% of complaints, finding out what the issues are and who they are from can be beneficial.

Mr. Askew noted that many Q4 noise complaints were of a lower quality, meaning they are not actionable and/or have missing key information, such as incident dates/times and specific aircraft details, making it challenging to follow up. Ms. Prowse (BQNA) noted that the recent website changes may have caused a lack of this key information, as the old noise complaints form no longer exists on the website.

Mr. Mosher provided a link to the new complaints form on the Airport's website:

- [Contact the Noise Management Office or Report a Complaint - Billy Bishop Toronto City Airport](#)

YQNA representative Hal Beck requested examples of non-actionable and incomplete complaints. Mr. Askew confirms that a summary of common complaints, categorized by theme, will be provided at the next CLC meeting.

M#57-A2 - PortsToronto will provide a summary of the most commonly received complaints, categorized by theme.

City of Toronto representative Jay Paleja suggested that access issues to the Airport's complaints form should be on the agenda for the next Noise Management Sub-Committee meeting. Mr. Mosher confirmed that this action will be added to the NMSC meeting agenda.

M#57-A3 - LURA will add an item to the NMSC meeting agenda to discuss access issues related to the Airport's complaints form.

Toronto Island Yacht Club representative Bill Duron thanked PortsToronto for taking noise complaints seriously. Mr. Duron (Toronto Island Yacht Club) inquired if the volume of complaints received from waterfront residences has encouraged improvements from PortsToronto. Mr. Askew noted that despite changes in Q4, overall operations have remained stable. General aviation continues to make up a large portion of total traffic, this is not proportionately reflected in the number of complaints. He suggested that the rise in complaints may be more attributed to increased public awareness during Q4 than to any substantial operational shifts. Mr. Beck (YQNA) agreed that complaints tend to spike when the Airport is more prominent in public discussion.

Mr. Askew reassured the group that PortsToronto follows up with NavCanada about general aviation complaints

and actively follows up on non-compliant aircraft operations. He noted that PortsToronto is committed to fair and consistent enforcement regardless of aircraft operator. Mr. Duron (Toronto Island Yacht Club) acknowledged that the trendline of complaints suggests they have been well-managed. Mr. Beck (YQNA) added that he has seen significant improvements made by the Airport and noted that a number of ongoing issues are still pending resolution.

University of Toronto Municipal Affairs representative Mark Maloney inquired about if the helicopter data presented reflects only Airport-related helicopters, or if it includes helicopters operating outside the Airport. Mr. Askew clarified that there are two reports: Airport-operated helicopter movements and general noise complaints. PortsToronto is responsible for capturing and responding to all noise in the vicinity of the Airport, therefore, the complaints that come through are not always related to the Airport. For instance, private helicopters to the East of the Airport are also reflected in the noise complaints. Mr. Maloney requested that a separate noise complaint report be provided, differentiating between Airport-related complaints and non-Airport-related complaints. Mr. Askew confirmed that this can be further investigated.

M#57-A4 - PortsToronto will investigate creating two separate noise complaint reports, differentiating between Airport-related complaints and non-Airport-related complaints.

4. Groundside Operations

Mr. Mosher invited Chris Pearce (PortsToronto) to provide an update on the Groundside Operations. Mr. Pearce invited two guests from the City of Toronto (Zahid Hassan and Stephanie Gris Bringa) as well as two guests from the Toronto Transit Commission (Kristjan Naelapea and Michael Vieira) to present an update on the work at Bathurst Street and Lakeshore Boulevard.

Key points from their presentation are as follows:

- Phase 1 of construction has started, as Phase 2 is approaching.
- Construction will involve watermain and TTC track replacements.
- The contractor has removed TTC tracks and will begin the water installation.
- There is a slight work delay due to a pending relocation from Enbridge Gas. Completion is now expected before the end of May rather than end of June.
- Starting Monday, March 3rd, there will be a road closure on the southbound lane for watermain work and TTC track renewal.
- A rerouted replacement bus (509B Harbourfront) will be issued to accommodate the closure.
- The 511 Bathurst Streetcar diversion will remain unchanged.
- Airport access to the westbound service will remain unchanged. The temporary stop at Queens Quay and Bathurst will remain.
- Eastbound service will be located at Dan Leckie and Queens Quay. A rerouted replacement bus will be issued to travel via Housey St. and Dan Leckie Way to avoid the southbound lane closure.

Following the presentation, BQNA representative Joan Prowse asked whether someone traveling to Queens Quay would need to go to Dan Leckie and where the transit stop would be located. Mr. Naelapea clarified that passengers transferring from a streetcar should disembark within the loop at Queens Quay and then board the replacement bus at the westbound stop on the northeast corner of Spadina and Queens Quay to continue toward Exhibition. Ms. Prowse (BQNA) expressed concern about potential confusion regarding the transit stop location and suggested improved signage. Mr. Vieira agreed that better signage is essential for clear navigation.

Mr. Beck (YQNA) expressed concern about the full road closure and requested further clarification. Mr. Hassan

clarified that the closure would start on March 3rd and continue until the end of April. There will be a southbound lane closure for the water main installation and TTC track work, and the northbound lane will remain open. Mr. Beck (YQNA) highlighted other work that is compounding the area's traffic issues. Mr. Vieira explains that traffic impacts are being considered, paid duty officers (PDOs) and customer service representatives will be deployed to assist with vehicular traffic and transfer passengers, and contractors will be instructed to keep traffic flowing.

Mr. Pearce thanked the speakers for their updates and shared that an updated construction notice will be available on the website at Project Webpage: toronto.ca/BathurstLakeShore. He also noted that future public meetings will provide further project updates. For any additional follow-ups or questions, please contact the following:

- Phone: 416-395-7178; or
- Email: BathurstLakeshore@toronto.ca

5. Airport Operations

Mr. Pearce (PortsToronto) provided an update on Airport Operations:

- Winter operations to remove snow, due to the high volume produced from the recent storm, are currently ongoing
- Annual wildlife certificates have been renewed for 2025.
- Collaboration with the Toronto Region Conservation Authority (TRCA) to manage wildlife on Muggs Island is ongoing.
- Continued support for the Noise Management Subcommittee initiatives is ongoing.
- Crossing limitations have been implemented on the runway to reduce congestion. Only essential, oversized, and emergency vehicles are allowed to divert.

After the presentation, BQNA Representative Joan Prowse inquired whether only emergency vehicles and trucks could use the ferry. Mr. Pearce confirmed that regular use is also permitted. Ms. Prowse asked for clarification on the duration of the crossing limitations. Mr. Pearce clarified that the limitations will remain until construction is completed - in May.

6. Community Outreach Update

Mr. Mosher invited Ryan White (Nieuport) and Jessica Pellerin (PortsToronto) to present updates on Community Outreach Update. This is summarized as follows:

- The following programs help celebrate the tunnel's 10th anniversary:
 - **Public Art Program:** A prospective public art program took place in January 2025, drawing much interest from the community. Twenty panels have been installed for the program, enabling the Airport to feature art throughout the year. There will be a six-month rotation of art. The first rotation will consist of three artists: Que Rock, Jonathan Gazze, and Mariana Hernandez.
 - **Artist Open Call:** The Airport website will host an open call for artists to submit their work for consideration. The deadline is May 1st, 2025. The Airport will cover production, installation, and artist fees. The submission details are on the Airport website. The second exhibition is expected to go live in the summer of 2025.

- BQNA representative Joan Prowse asks for confirmation that the submission deadline is May 1st and whether the art must be professionally produced.
 - Ms. Pellerin confirmed that the Airport would cover the artist's costs and provide an honorarium. More information is available here: [Perspectives - Billy Bishop Toronto City Airport](#)
- **The Sunflower Program:** This program supports people with hidden disabilities, is currently operating at the Airport. People can now request a Sunflower lanyard for discreet assistance.
- **The Ambassador Program:** This program is currently operating at the Airport. This volunteer-based passenger assistance initiative currently has two volunteers and plans to expand.
- **StreetARToronto Mural Installation:** In the Summer of 2025, the Airport will feature an art mural installation developed in partnership with the StreetARToronto, Jacaranda Graphic Collective, and the Waterfront Neighbourhood Centre on a large wall outside the Airport terminal facing the waterfront. The idea is to represent the community and people who live, work, play, and study on the waterfront while reminding all that the Airport sits on Indigenous lands and water. The team is seeking public input on the mural through workshops hosted in February 2025.

After the presentation, City of Toronto representative Jay Paleja requested an update on the electric buses. Mr. White responded that Nieuport is currently working to source electric buses and will provide a progress update once more information is received.

M#57-A5 - Nieuport will provide a progress update once more information is available regarding the electric buses.

7. Capital Program Update

Mr. Mosher invite Jelena Ognjavonic and Bojan Drakul to present the Capital Program Update. This is summarized as follows:

- The following three projects are currently ongoing:
 - **Mainland Ferry Slip Corners Rehabilitation:** The project is almost complete, pending significant fixes. Final work will be completed as the weather improves.
 - **Airport Electrical Infrastructure Improvements:** Work is scheduled from February to October 2025. There will be short power outages requiring generators during equipment transition.
 - **USCBP Preclearance Facility:** This is progressing as scheduled. Completion is targeted for late 2025.
- The following nine projects are scheduled for construction this year:
 - **Ferry Ramps Hydraulic Upgrades.** Following structural repairs, this is scheduled from March to July 2025 to upgrade the hydraulic system. There will be some nighttime work required but less noise than previous repairs.
 - **Mainland Passenger Terminal Facility (PTF) Roof Replacement:** This is scheduled from May to June 2025 due to the current roof nearing the end of its lifespan. Work will be done during the daytime for safety without significantly impacting operation.
 - **CBSA CCTV Base Building Expansion:** This is scheduled from March to April 2025 to add cameras required for the CSBA area. This will enhance security at BTTCA. There will be work daytime and nighttime with no disruption to the public.

- **West Service Road Rehabilitation:** This is scheduled from April/May to July/August 2025 to rehabilitate the road, adjacent parking, and underground service. The project will include the rehabilitation of the island turning circle as well. There will be a minor phase approach to minimize disruption, with some nighttime work.
- **Mainland Island Passenger Terminal Facilities Renovation:** This work is to renovate the terminal interior and add retail space. This is scheduled to be completed in Q2-Q4 2025. Work will take place during the daytime and nighttime.
- **New Flag Poles:** This is scheduled to be completed in the Summer of 2025 during the daytime. The location is still to be finalized.
- **Ferry Entrance Gates:** This work is scheduled from April to June 2025, to have a new automated ferry entrance gate on the mainland for security. Work obstructing the ferry will be done at night, and all other activities will be done during the day.
- **Island East Wall Rehabilitation:** Work is scheduled from April to October 2025. This new wall is required for significant demolition and will include raising the crest to protect from high water. Most work will be done during the day, with some night work required.
- **New Equipment Storage Structure:** Work is scheduled from May to December 2025, to make a new equipment storage on the Airport's south side. This work will be during the day.
- Ports is committed to providing adequate notice of all the projects and minimizing the impact of any construction on the community.

After the presentation, YQNA representative Hal Beck thanked the Airport team for keeping noise levels down and minimizing nighttime construction. Mr. Beck (YQNA) requested clarification on the age of the mainland terminal roof. Ms. Ognjanovic clarified that the roof is 30 years old. Mr. Beck (YQNA) asked where the new flag would be located. Mr. Drakul and Ms. Ognjanovic shared that the new flag would be located somewhere at Maanjidowin, near the ferry, however the design has not yet been finalized. Ms. Wilson shared that there will be three flag poles, with the last one having the Mississauga of the Credit First Nation Flag.

City of Toronto representative Jay Paleja asked about paving work south of the Airport runway. Mr. Drakul answered that no paving work was done last year. There was a road improvement into the park around the southside pavement that was fixed.

8. CLC Member Updates

Mr. Mosher invited CLC members representing organizations to provide any updates. The updates are summarized as follows:

- BQNA Representative Joan Prowse shared that the Air Quality Team met with Angela Homewood (PortsToronto) and Jay Paleja (City of Toronto) to discuss how to share information and recommendations for the Air Quality Study. The next team meeting is still being scheduled.
- Ms. Prowse shared an update on the encampments. Only two tents remain, with housing being arranged - expected at the end of February. Security will remain for one additional month to prevent further encampments. The committee is forming a plan for a family-friendly vision of the park. The supervised injection site inside the shelter will close at the end of March, which will reduce drug-related issues.
- Mr. Prowse shared that she is stepping down as the BQNA chair. Bev Thorpe will be the new chair, while Ms. Prowse will remain the chair at the Air Quality Subcommittee, Toronto Emergency Measures Committee as well as continue to attend CLC meetings if Ms. Thorpe cannot.

9. Business Arising

After sharing updates, University of Toronto Municipal Affairs representative Mark Maloney asked if the impact of

the U.S. tariff on the Airport (passenger movements, budget implications, Nieuport and Porter Airline impacts, etc.) could be discussed at the next meeting. Mr. Mosher noted that if any updates on impacts are available, they can be shared at the next CLC.

M#57-A6 - PortsToronto will discuss the implications of the U.S. tariffs on the Airport.

Mr. Mosher concluded the meeting by reminding the committee that the next meeting will be held on May 14th 2025. He then thanked everyone for attending.

The meeting was adjourned at 8:15 p.m.

Appendix A – Meeting Agenda

Billy Bishop Toronto City Airport Community Liaison Committee Meeting #57

Wednesday February 26th, 2025

6:30 p.m. – 8:30 p.m.

Virtual
Zoom

AGENDA

- 6:30 Welcome (Geoffrey Mosher)
- 6:32 Land Acknowledgement
- 6:35 Review of Meeting Minutes and Action Items (Geoffrey Mosher)
- 6:40 Airport Business Updates (Warren Askew)
- 6:50 Airport Operations Updates
 - Groundside Operations (Chris Pearce)
 - Airport Operations (Michael MacWilliam)
 - Community Outreach Update (Ryan White & Jessica Pellerin)
- 7:30 Capital Program Updates (Jelena Ognjanovic)
- 8:10 CLC Member Updates (CLC Members)
- 8:25 Business Arising
- 8:30 Adjourn

Materials Sent in Advance

- CLC Action Items

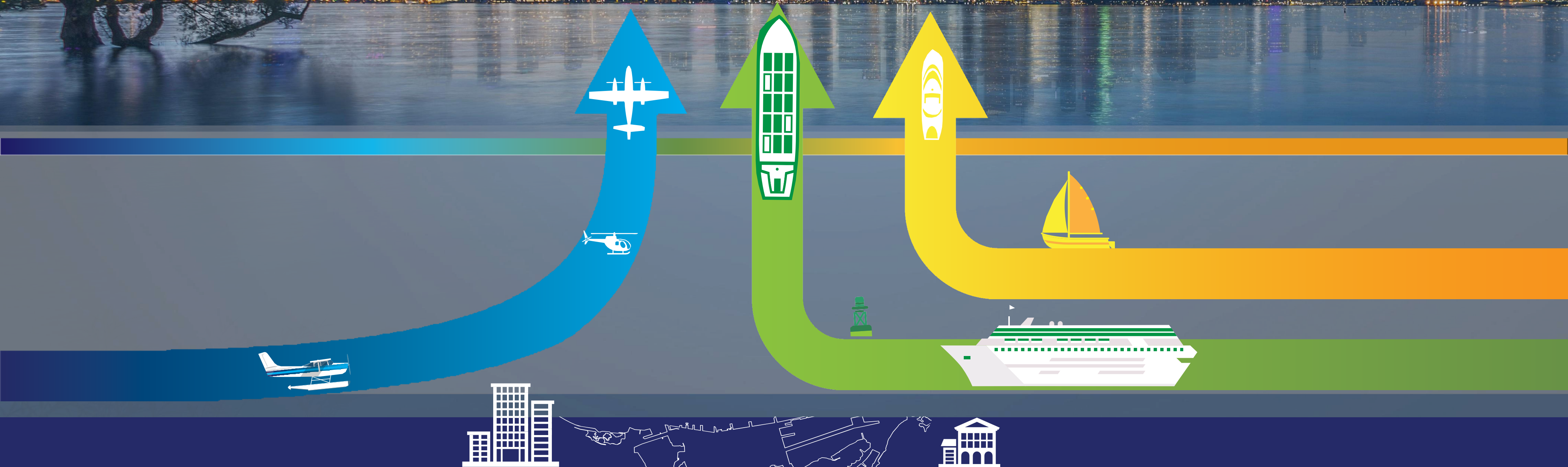
Appendix B – Airport Updates Presentation

PORTS
TORONTO

Community Liaison Committee 57 Updates

Billy Bishop Toronto City Airport

February 26th, 2025

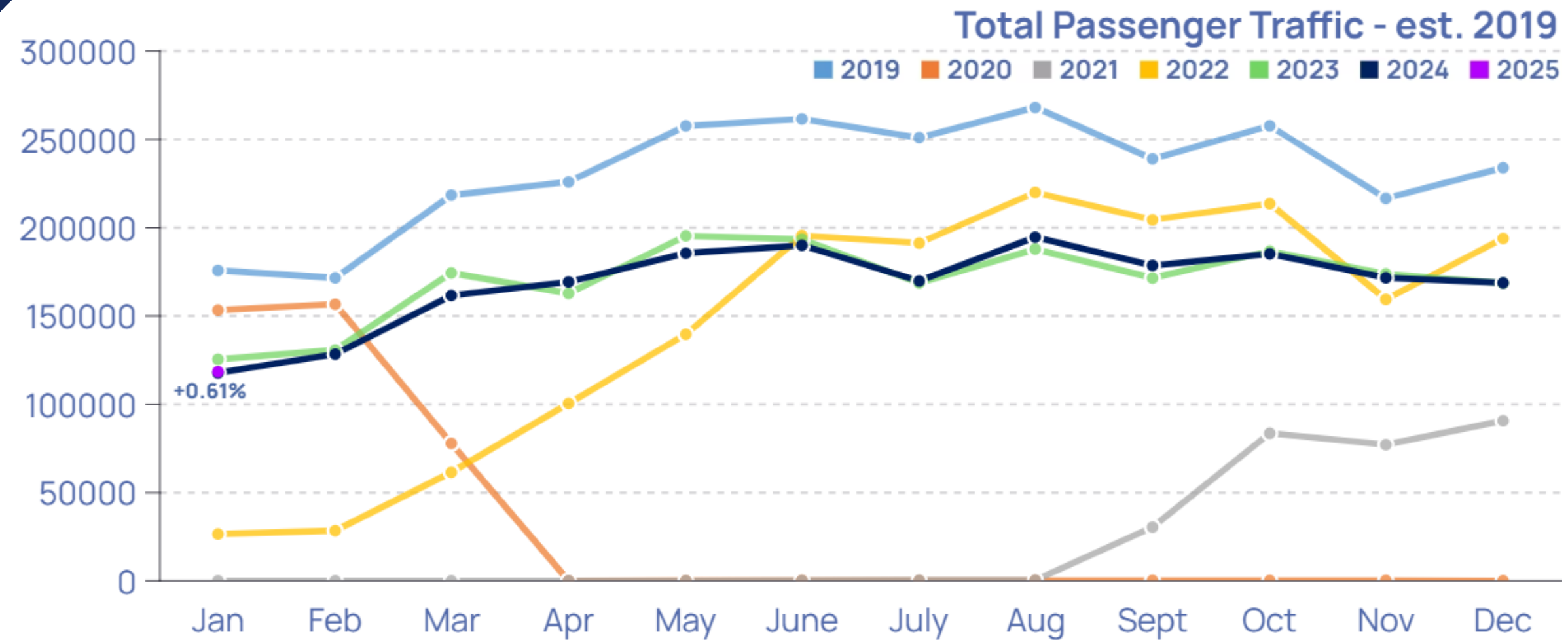


Airport Updates

Presented by Warren Askew



Passenger Traffic

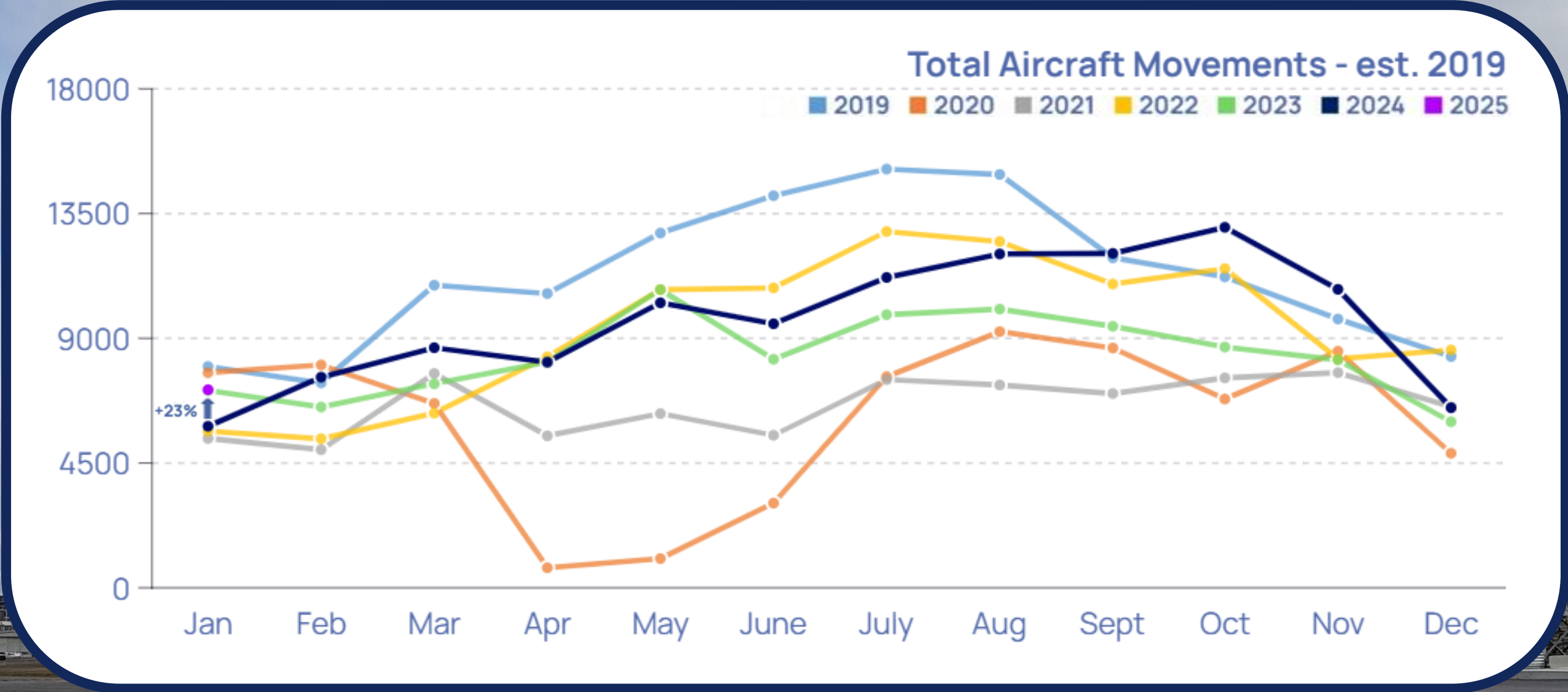


In **December 2024**, YTZ facilitated **168,452** passengers resulting in **2,020,958** annually. Moving our view to **January 2025**, YTZ facilitated **118,483** passengers.

Comparison Data

DATE	MONTHLY	YEAR TO DATE
2025 vs. 2024	+0.61% (Jan)	N/A
2024 vs. 2023	-0.085 (Dec)	-0.73%

Aircraft Movements

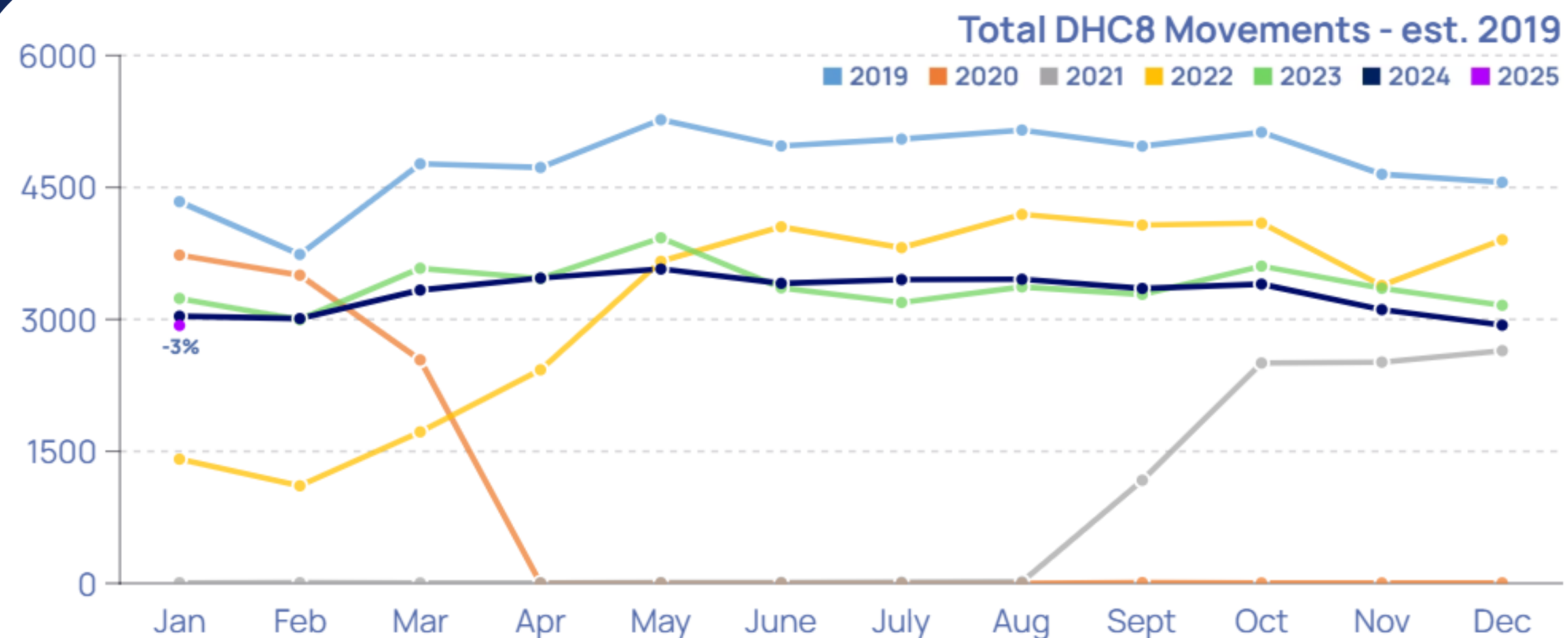


In **December 2024**, YTZ facilitated **6,495** movements resulting in **115,589** annually. Moving our view to **January 2025**, YTZ facilitated **7,144** movements.

Comparison Data

DATE	MONTHLY	YEAR TO DATE
2025 vs. 2024	+22.6% (Jan)	N/A
2024 vs. 2023	+8.4% (Dec)	+15.1%

Dash 8-400 Movements

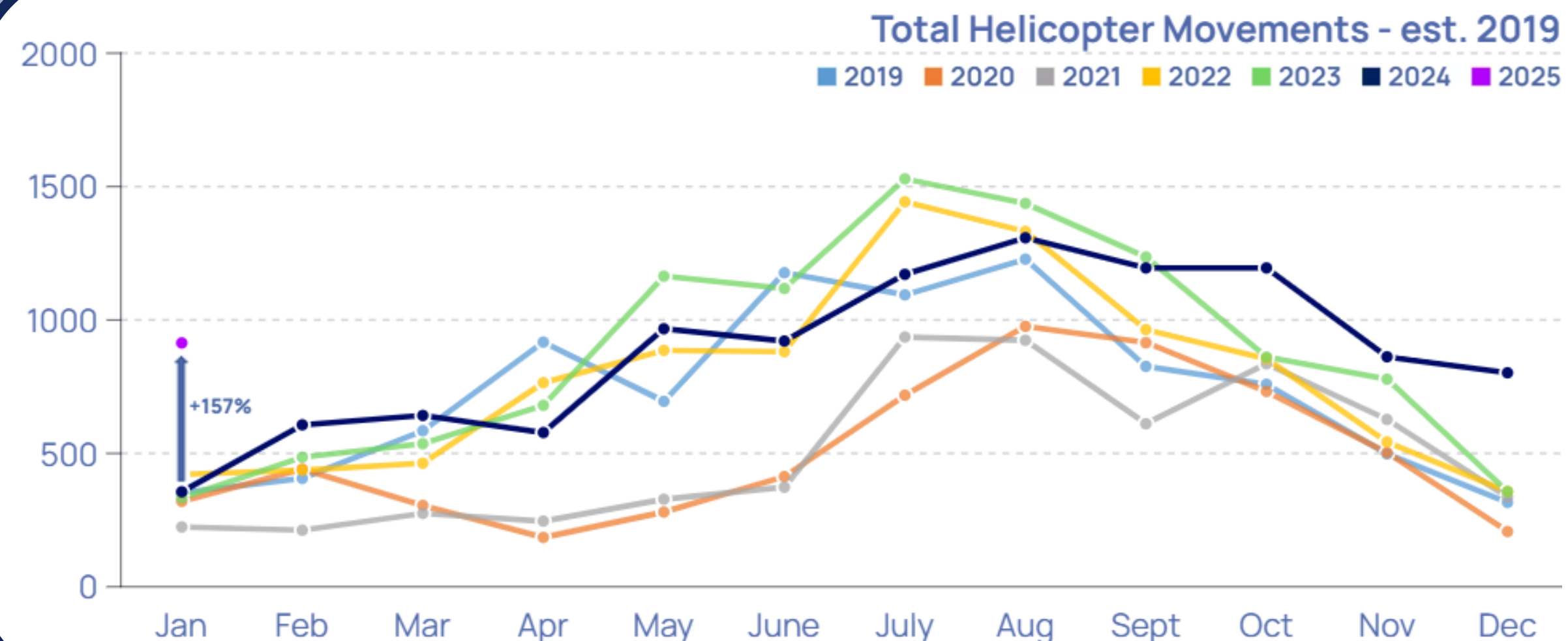


In **December 2024**, YTZ facilitated **2,934** Dash 8-400s resulting in **39,534** annually. Moving our view to **January 2025**, YTZ facilitated **2,931** Dash 8-400s.

Comparison Data

DATE	MONTHLY	YEAR TO DATE
2025 vs. 2024	-3.4% (Jan)	N/A
2024 vs. 2023	-7.1% (Dec)	-2.4%

Helicopter Movements

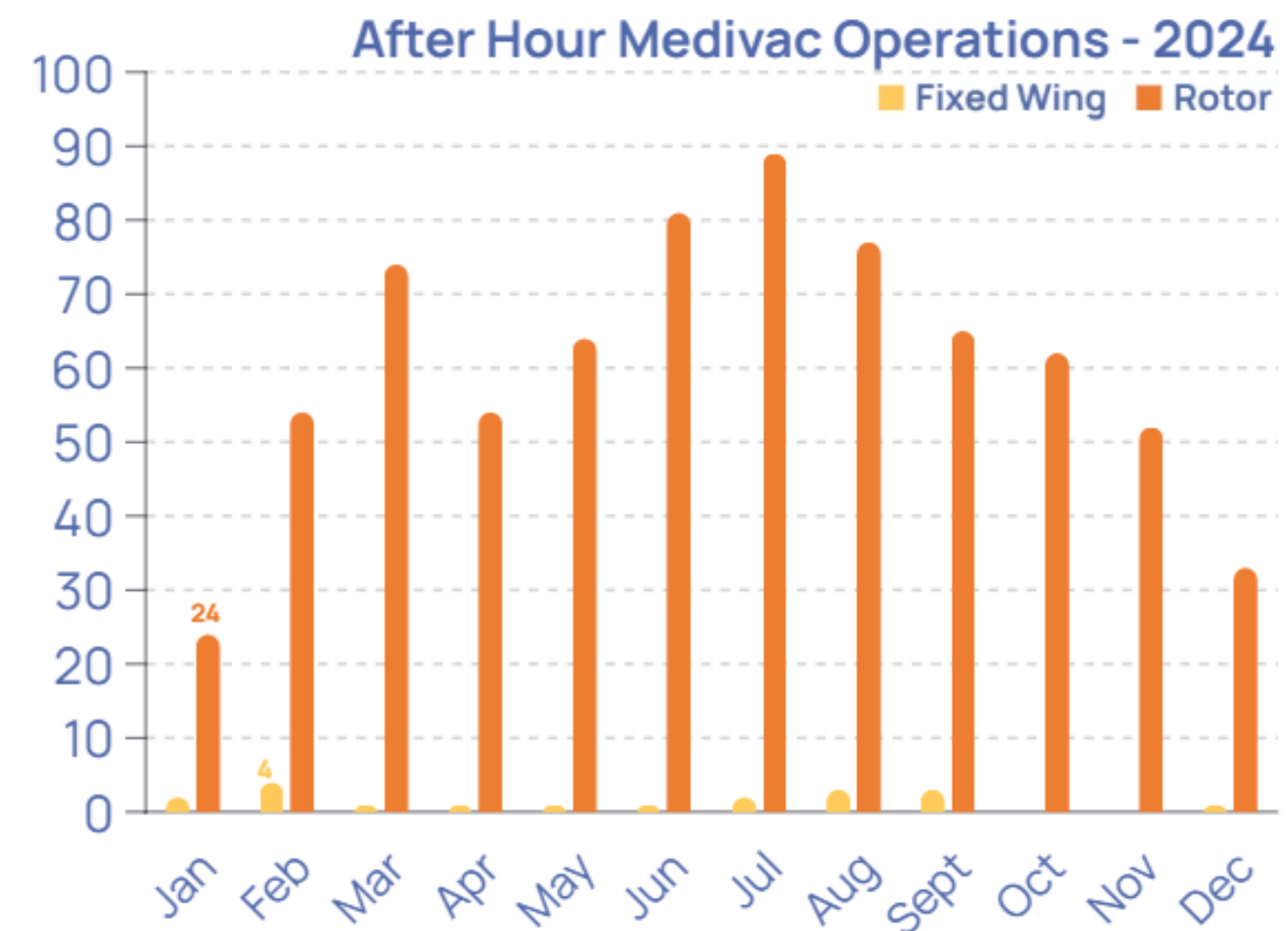
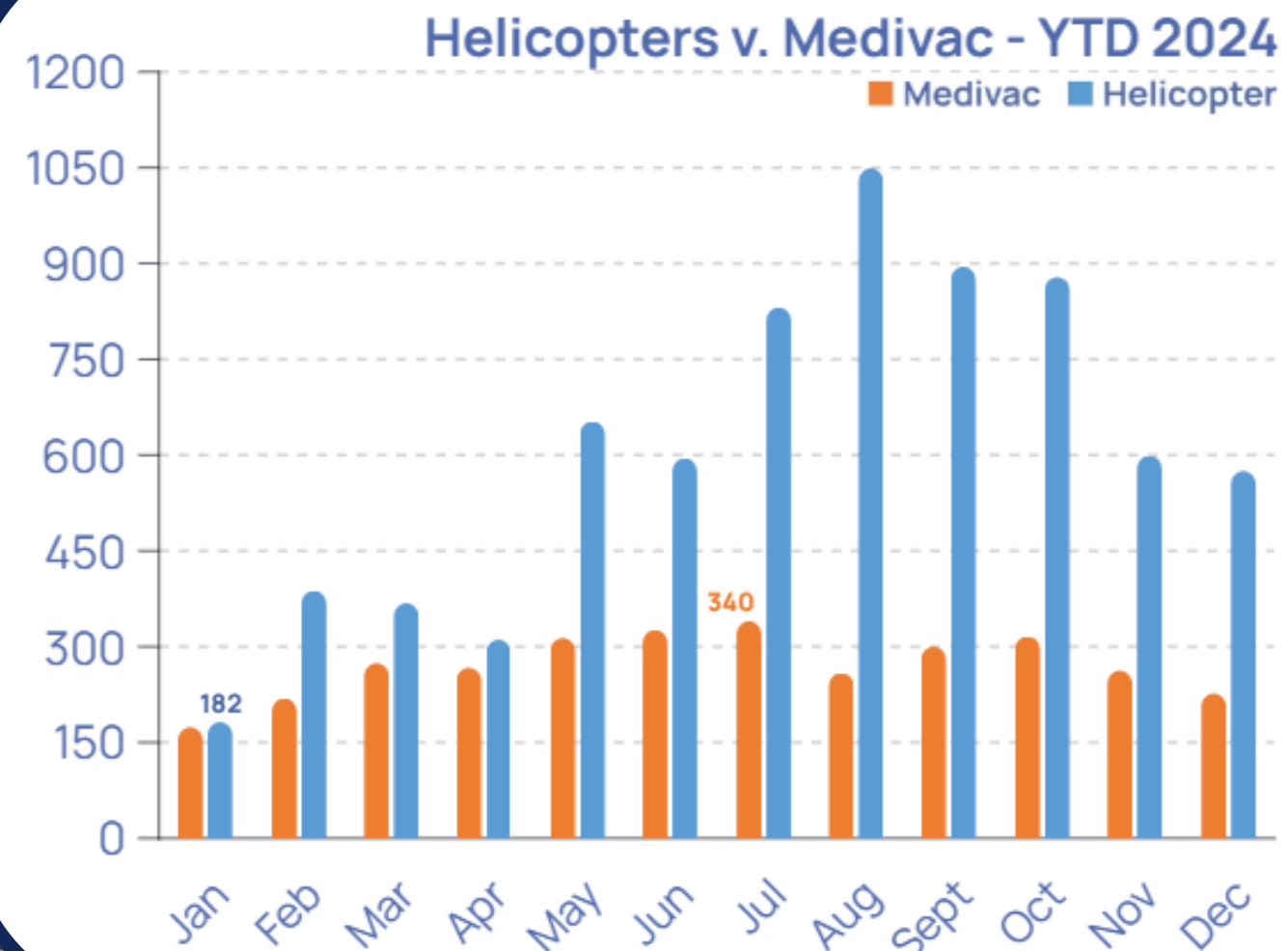


In **December 2024**, YTZ facilitated **802** Helicopters resulting in **10,604** annually. Moving our view to **January 2025**, YTZ facilitated **914** Helicopters.

Comparison Data

DATE	MONTHLY	YEAR TO DATE
2025 vs. 2024	+156.7% (Jan)	N/A
2024 vs. 2023	+124.6% (Dec)	+0.85%

Medivac Movements



In **December 2024**, YTZ facilitated **338** Medivac's resulting in **4,741** annually. Of our annual total, only **748** operated after hours (Daily Curfew @ 23:45-06:45) with **19 Fixed Wing** and **729 Rotor** aircraft. Moving our view to **January 2025**, YTZ facilitated **314** Medivac's.

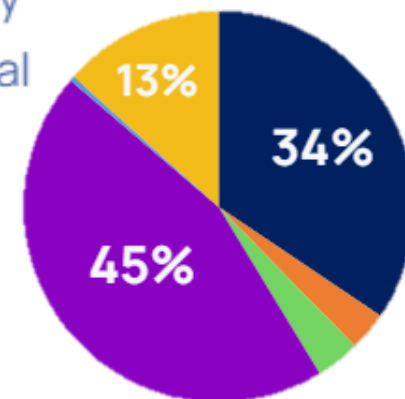
Comparison Data

DATE	MONTHLY	YEAR TO DATE
2025 vs. 2024	+38% (Jan)	N/A
2024 vs. 2023	+57.2% (Dec)	+5.5%

Noise Complaint Report – Q4 2024

Aircraft Related Complaint by Type 246

Scheduled Commercial	85
General Aviation	08
Medivac	09
Helicopters	111
Military	01
General	32



Total Complaints 250

Aircraft Related	246
Construction Related	04
Ferry Related	00
Mainland Ops Related	00
Other	00
Curfew Violation	00

Complaints by Location 250

Algonquin Island	02
Wards Island	02
YQNA	190
BQNA	54
North of Queen St	02
Mimico	00
Eastern Beaches	00
Outside 5 NM	00

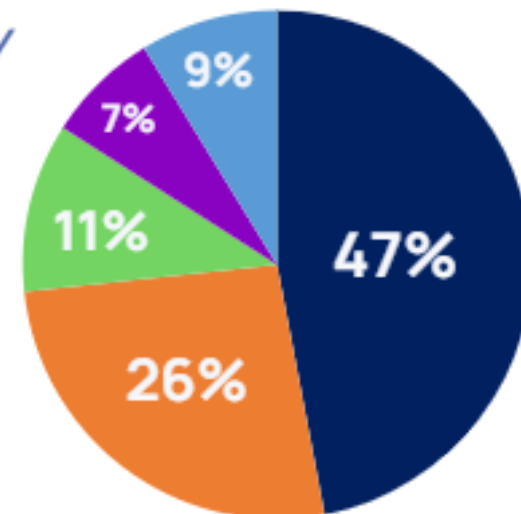
Q4 Comparison Data

DATE	QUARTERLY	YEAR TO DATE
2024 vs. 2023	+212.5%	+87.7%
2024 vs. 2019	+125.2%	+7%

Complaints by Individual Residence 250

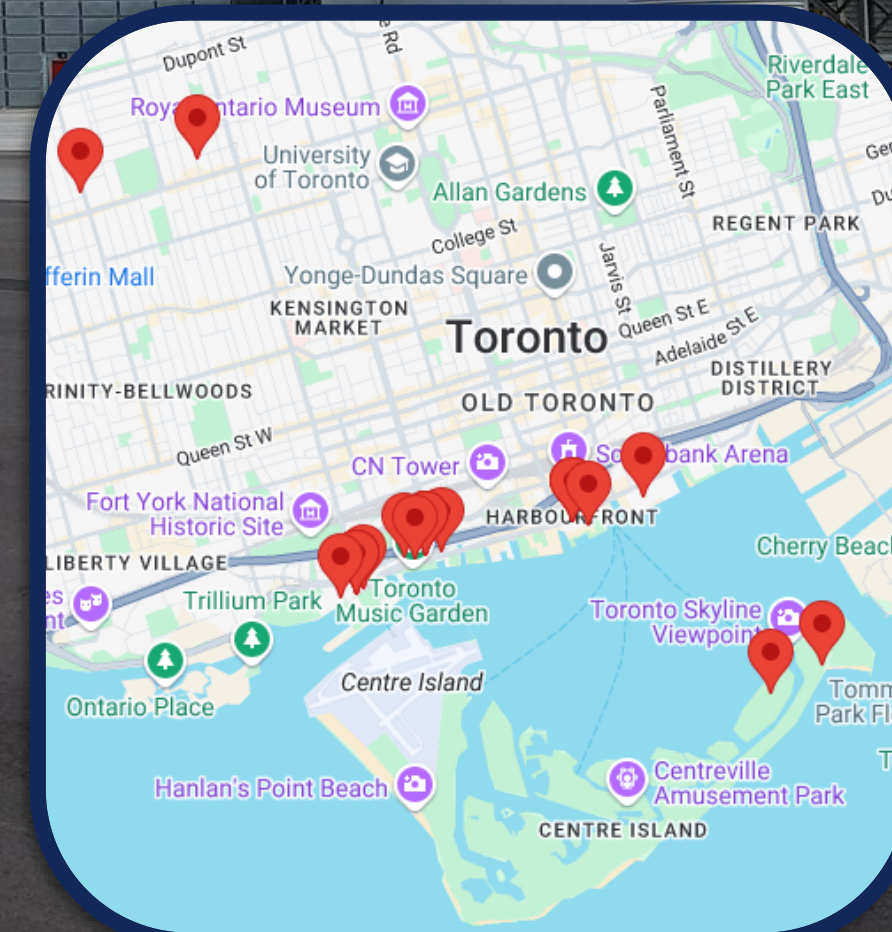
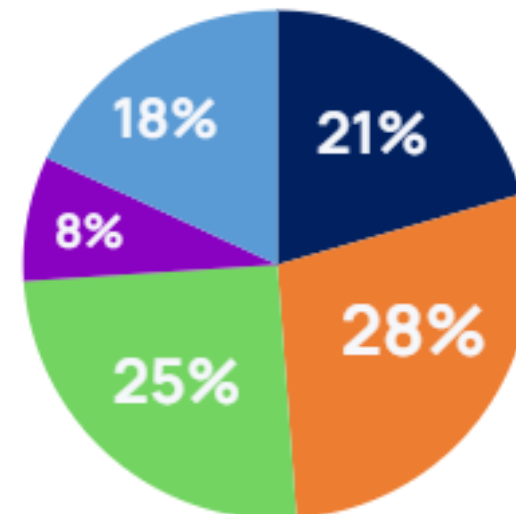
Quarterly

IR.1
IR.2
IR.3
IR.4
Other



Annually

IR.1
IR.2
IR.3
IR.4
Other



Groundside Operations

Presented by Chris Pearce



Airport Operations

Presented by Michael MacWilliam





**BILLY
BISHOP** 
TORONTO CITY AIRPORT

Community Outreach

February 26, 2025

YTZ

PERSPECTIVES

BILLY BISHOP TORONTO CITY AIRPORT

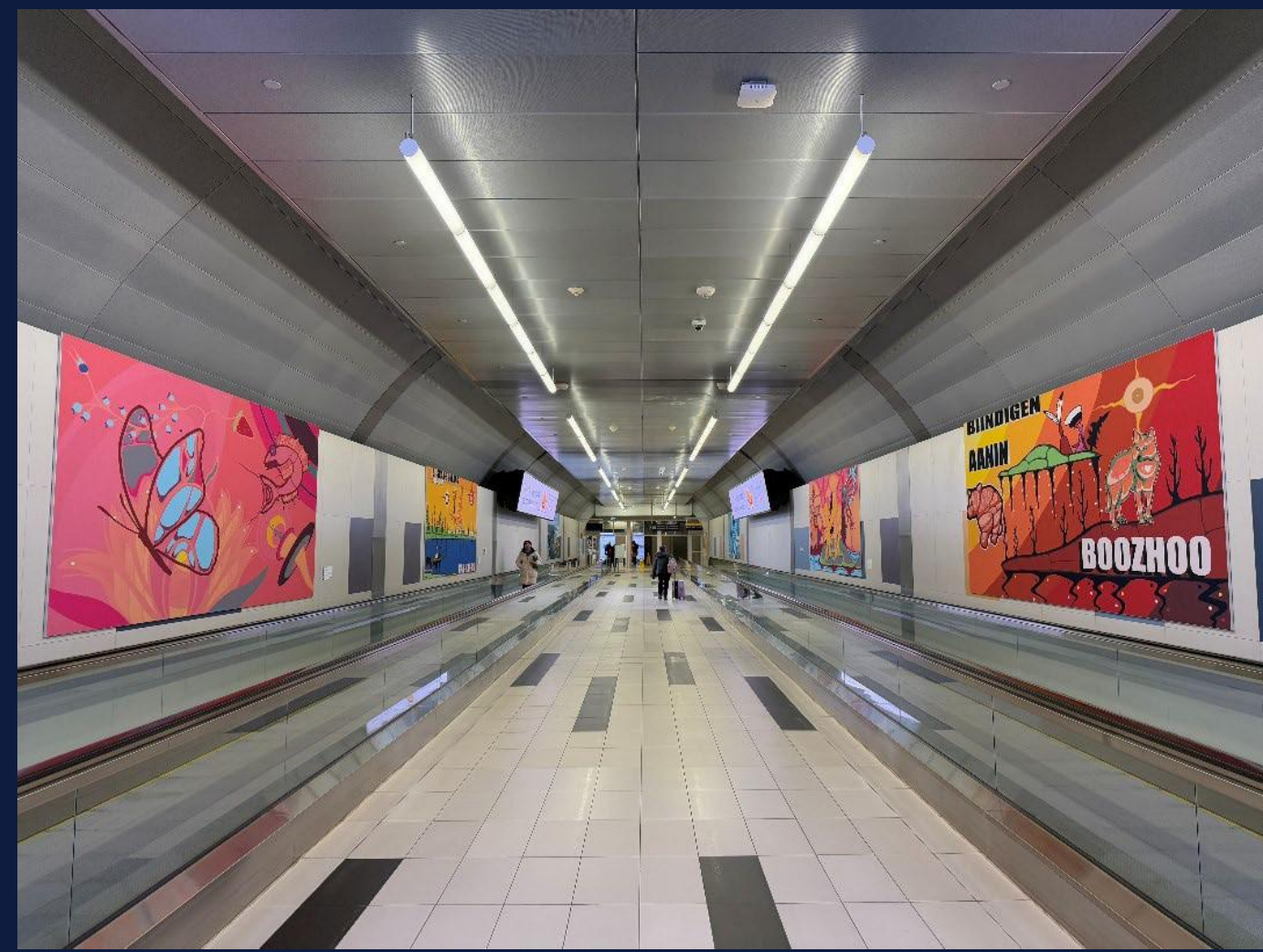
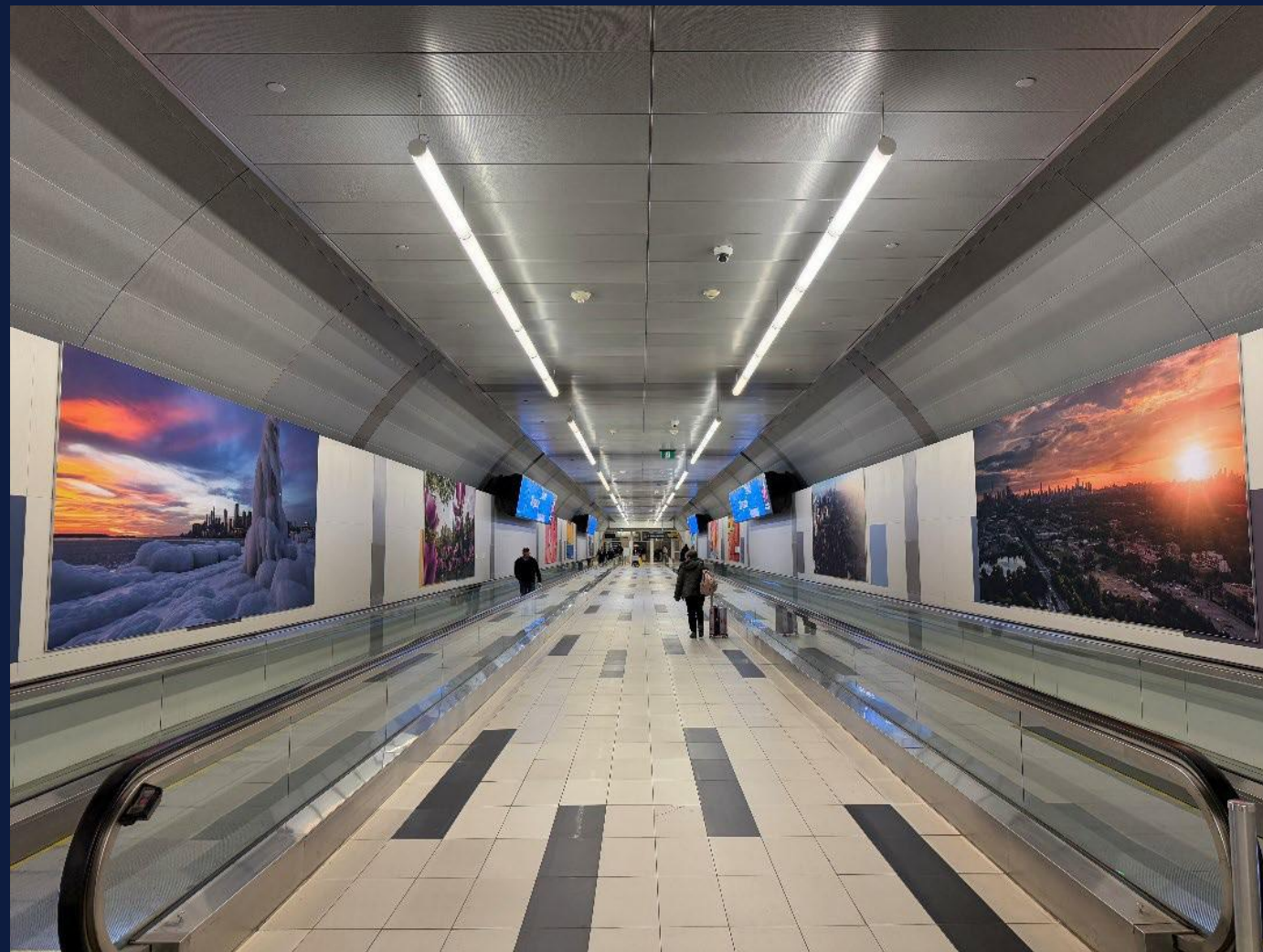
- Launched January 2025 featuring three local artists: Que Rock, Jonathan Gazze and Mariana Hernandez.
- Celebrates 10th anniversary of pedestrian tunnel in 2025.
- Open call to artists to submit their works for consideration in the second edition of the exhibition – to be unveiled in summer 2025.
- Artist interviews, bios and submission form on our website.





PERSPECTIVES

BILLY BISHOP TORONTO CITY AIRPORT



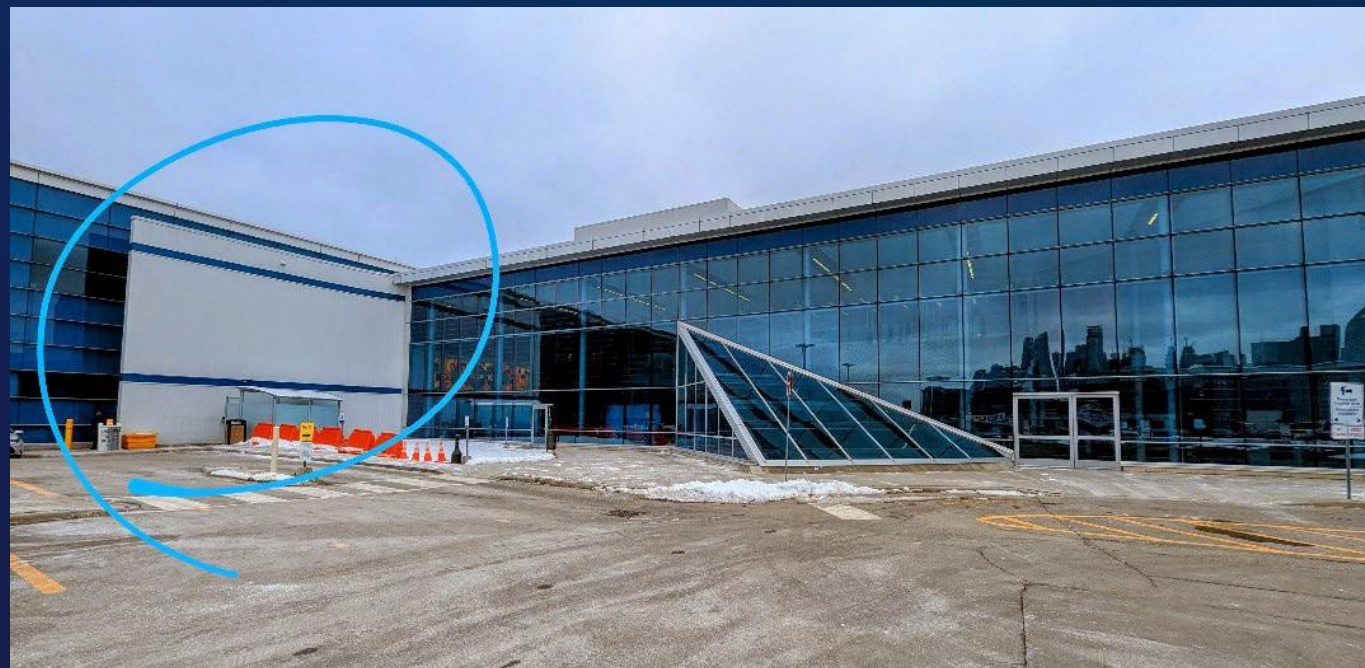
Prioritizing the passenger experience

- Sunflower Program and Ambassador Program have both been implemented in the terminal.



StreetARToronto Mural Project

- Two public workshops hosted in partnership with StreetARToronto, Jakarundi Graphics and the Waterfront Neighbourhood Centre.
- The workshop explored imagery from nature and the geography of the Great Lakes, while reminding all that Billy Bishop Toronto City Airport sits on Indigenous lands and waters.
- Mural will be installed in summer 2025.



Capital Program

Presented by

Jelena Ognjanovic, Sr. Manager, IPE



Ongoing Construction Projects

- A. Mainland Ferry Slip Corners Rehabilitation (Substantial completion)
- B. Airport Electrical Infrastructure Improvements (May – Oct 2025)
- C. USCBP Preclearance Facility (Ongoing - Q4 2025)



Mainland Ferry Slip Corners Rehabilitation

Project Description

Rehabilitation of dockwall corners on both landside and island side.

Majority of work was completed off barges.

Some deficiency work remains to be completed by contractor.

Current Project Schedule

Substantial Completion in 2024

Airport Electrical Infrastructure Improvements

Project Description

Rehabilitation of electrical substations includes replacement of the airport's primary transformer.

Current Project Schedule

Construction period: May – Oct 2025.

Hours of Work (Daytime vs Nighttime)

Mostly daytime with shutdown over nighttime.



USCBP Preclearance Facility

Project Description

The USCBP Preclearance Facility will allow passengers travelling to the U.S. to clear customs while still in Canada and arriving to the U.S. as domestic passengers.

Current Project Schedule

Commenced in Q3 2024 and expected to be completed by the end of Q4 2025.

Hours of Work (Daytime vs Nighttime)

Both daytime and nighttime.



2025 PROJECTS



Ongoing Construction Projects

- A. Mainland Ferry Slip Corners Rehabilitation
- B. Airport Electrical Infrastructure Improvements
- C. USCBP Preclearance Facility

Upcoming Construction Projects

- 1. Ferry Ramps Hydraulic Upgrades
- 2. Mainland PTF New Roof
- 3. CBSA CCTV Base Building Expansion
- 4. West Service Road Rehab
- 5. Mainland and Island PTF Renovations
- 6. New Flag Poles
- 7. Ferry Entrance Gates
- 8. Island East Wall Rehabilitation
- 9. New Storage Structure

LEGEND



Ongoing Construction Projects



Upcoming Construction Projects

New Construction Projects

1. Ferry Ramps Hydraulic Upgrades
2. Mainland PTF New Roof
3. CBSA CCTV Base Building Expansion
4. West Service Road Rehab
5. Mainland Island PTF renovation
6. New Flag Poles
7. Ferry entrance Gates
8. Island East Wall Rehabilitation
9. New Equipment Storage Structure

Ferry Ramps Hydraulic Upgrades

Project Description

Complete Refurbishment of four ferry ramp hydraulic towers, two each at the island and mainland ferry ramps. Each tower will include replacement of the hydraulic components which actuate the ramp and engage the ferry while loading/unloading. The structural components of the towers are rehabilitated in Q4 2024.

Current Project Schedule

Construction period: March – July 2025



Mainland PTF New Roof

Project Description

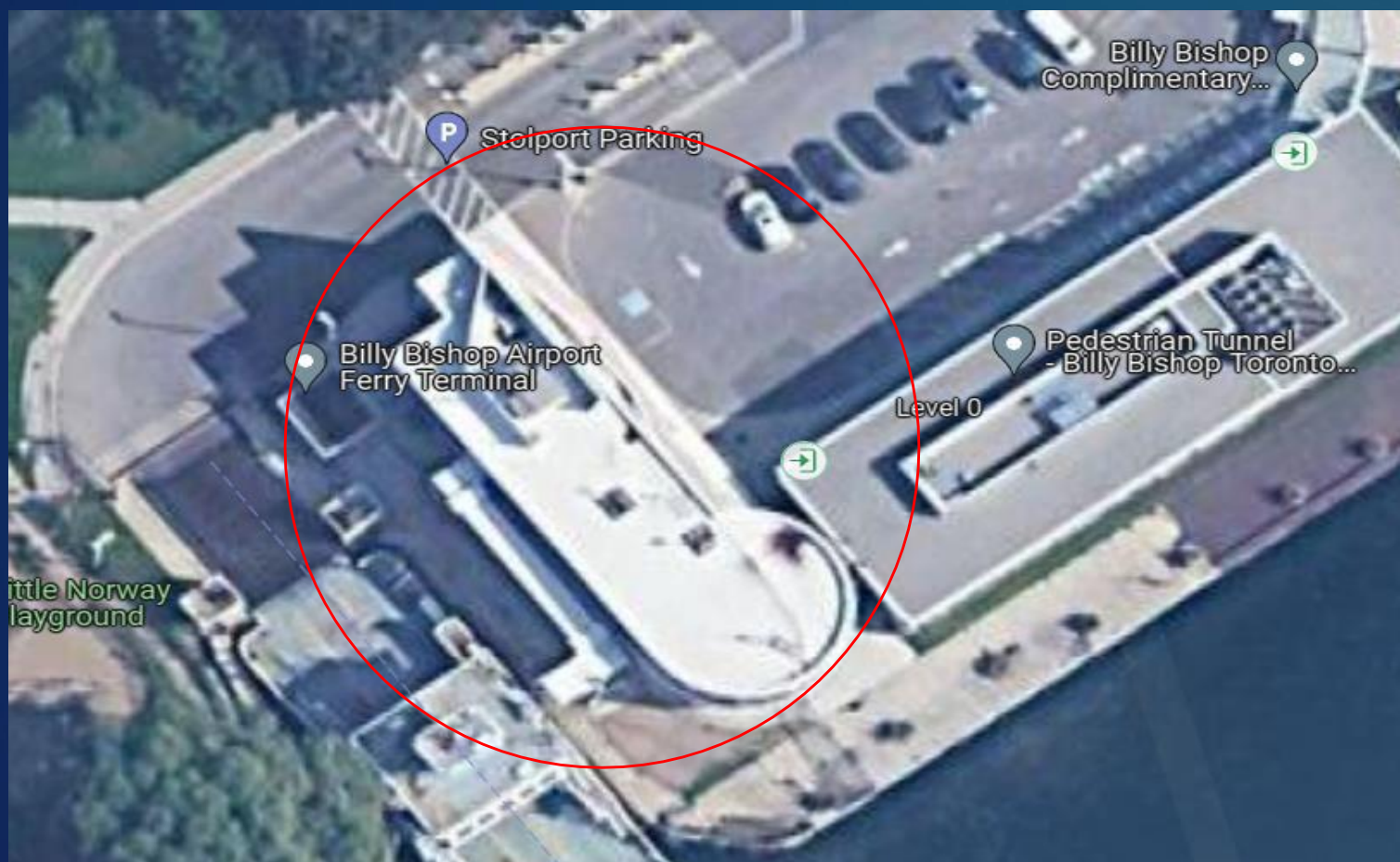
This project will replace the mainland PTF roof which is at the end of its useful life.

Current Project Schedule

Construction period: May – June 2025

Hours of work (Daytime vs Nighttime)

TBD





CBSA CCTV Base Building Expansion

Project Description

Additional cameras are required for the CBSA area to enhance security at the BBTCA.

Current Project Schedule

Construction period: March – April 2025.

Hours of Work (Daytime vs Nighttime)

Both daytime and nighttime.



West Service Road Rehabilitation

Project Description

The project will rehabilitate the West Service Road and adjacent parking and underground utilities. The project will include rehabilitation of island turning circle as well.

Current Project Schedule

Construction period: April/May – July/August 2025.

Hours of work (Daytime vs Nighttime)

Construction has been broken into smaller phases to reduce obstruction to road users and availability of parking, with some work taking place at night e.g. turning circle, and the majority of work taking place during daytime.

Mainland Island PTF renovation

Project Description

This project aims at reconfiguring and renovating both the mainland and island Passenger Terminal Facilities (PTF) to accommodate PortsToronto staff and security personnel that vacated the Corleck Building. The project will rehabilitate both spaces and will additionally include provisions for retail space (replacement of former Aroma Coffee).

Current Project Schedule

To be completed Q2-Q4 2025.

Hours of work (daytime vs nighttime)

Daytime and Nighttime





New Flag Poles

Project Description

Installation of new flag poles including foundations. Location is still to be finalized.

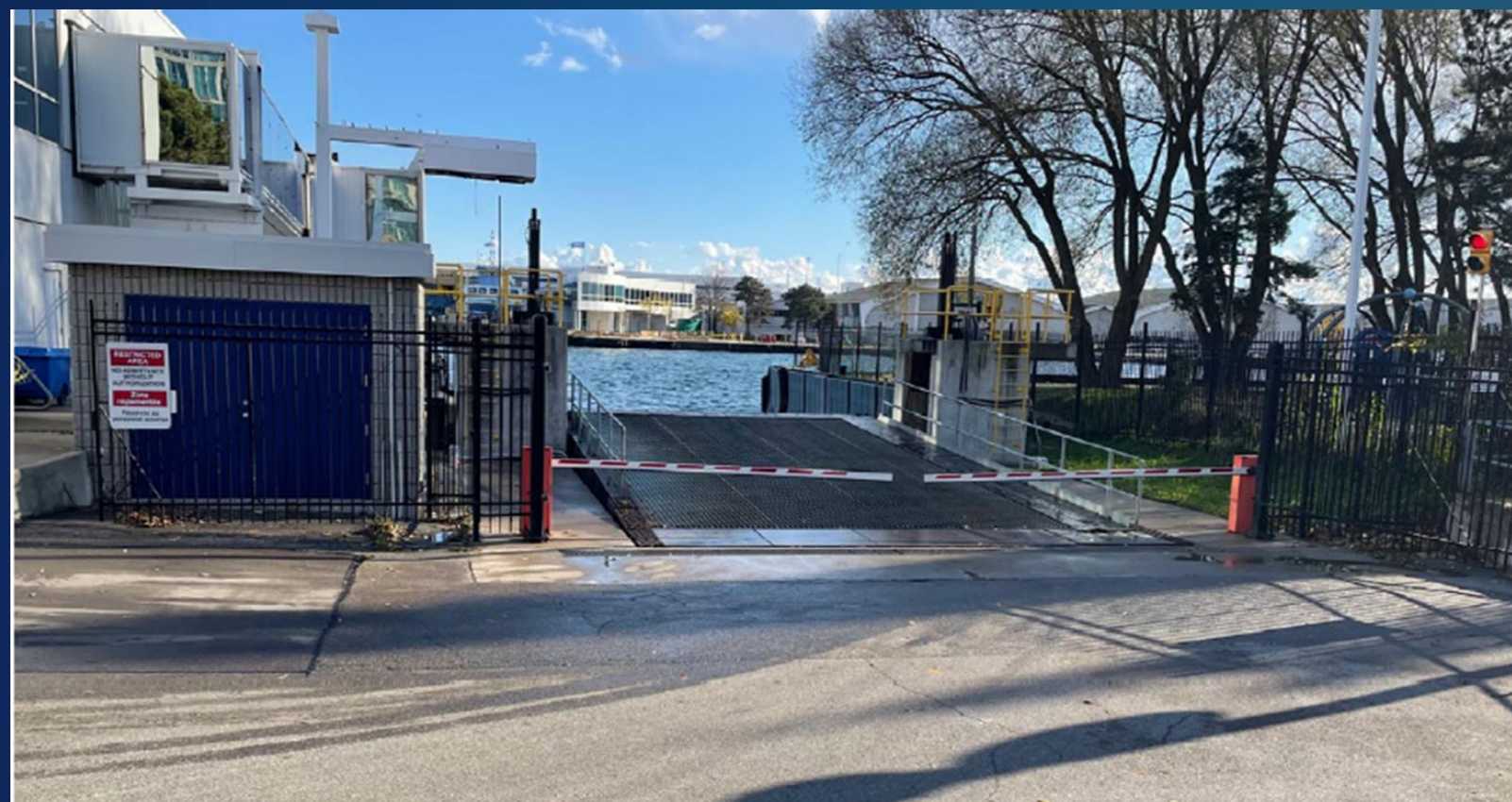
Current Project Schedule

To be completed in Summer 2025.

Hours of Work (Daytime vs Nighttime)

Daytime.

Ferry Entrance Gates



Project Description

New automated ferry entrance gate on the Mainland side to provide additional security.

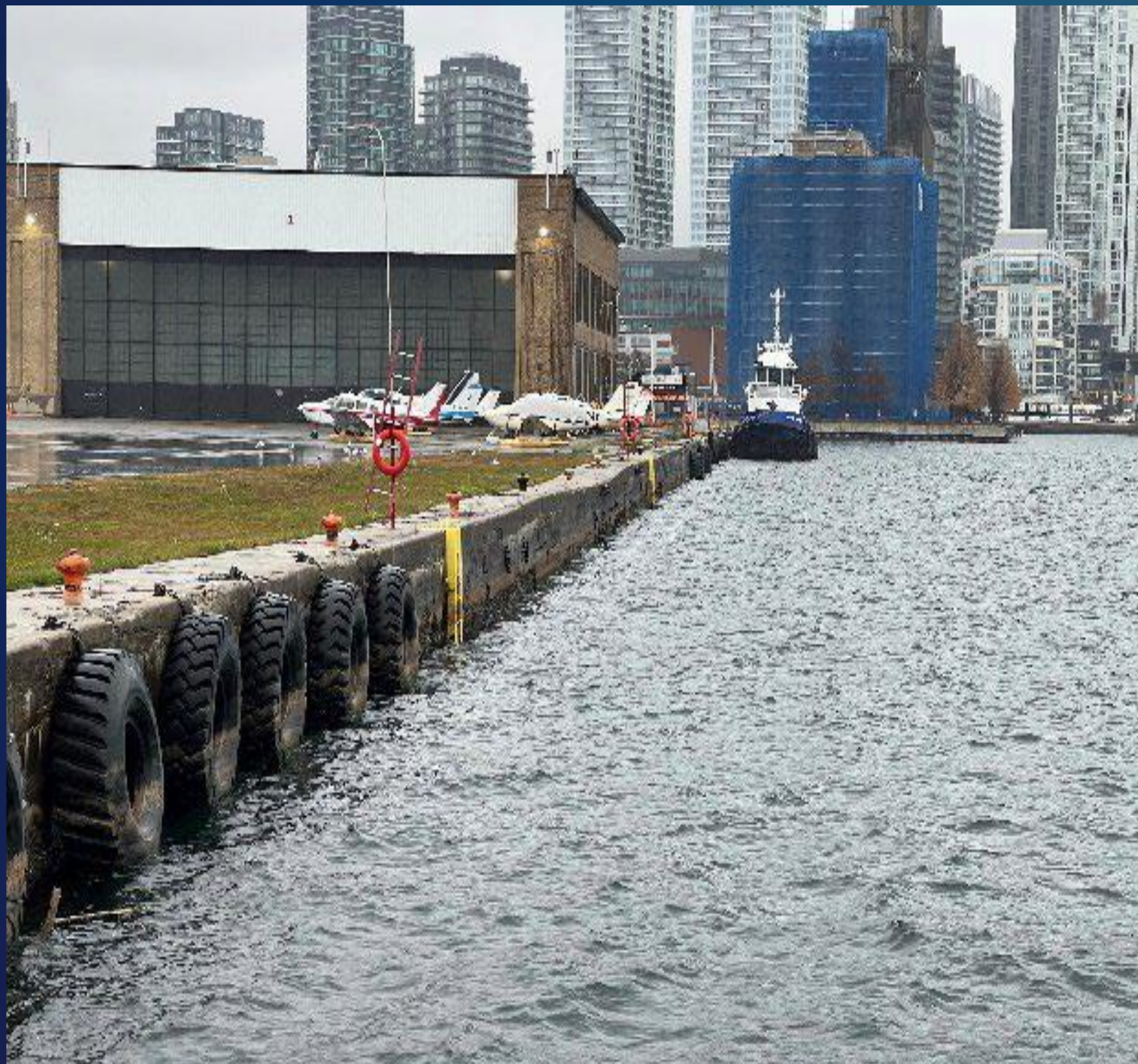
Current Project Schedule

Construction period : April – June 2025

Hours of work (Daytime vs Nighttime)

Work that obstructs the ferry ramp scheduled for the night, 2359hrs – 0500hrs

All other activities during the day.



Island East Wall Rehabilitation

Project Description

New wall will be required due to significant deterioration—will include raised crest to protect from high water levels.

Current Project Schedule

Construction period: April – Oct 2025

Hours of work (Daytime vs Nighttime)

Most work is planned for daytime from the barges with some limited nighttime activities to take place as well.



New Equipment Storage Structure

Project Description

New equipment storage on south side of the airport to complement the existing green fabric structure. Protection for field maintenance equipment by providing proper indoor storage.

Current Project Schedule

Construction period: May – Dec 2025

Hours of Work (Daytime vs Nighttime)

Daytime.



- PortsToronto will provide program updates as well as as-needed project updates through various development and implementation stages.
- Mitigation of impacts due to construction noise / lighting / traffic will continue to be prioritized with contractors for each project.

Questions/Comments



Thank You



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