



PortsToronto

Billy Bishop Toronto City Airport

Community Liaison Committee

May 14, 2025

Meeting #58

Virtual

Toronto, Ontario

Minutes prepared by:



LURA Consulting prepared these meeting minutes. LURA provides neutral third-party consultation services for the Ports Toronto Community Liaison Committee (CLC). These minutes are not intended to provide verbatim accounts of committee discussions. Rather, they summarize and document the key points made during the discussions, as well as the outcomes and actions arising from the committee meetings. If you have any questions or comments regarding the Meeting Minutes, please contact either:

Warren Askew
Vice President, Airport
PortsToronto
WAskew@portstoronto.com

OR

Geoffrey Mosher
CLC Facilitator
LURA Consulting
Phone: 416-206-2454
gmosher@lura.ca

Summary of Action Items from Meeting #58

| Action Item | Action Item Task | Who is Responsible for Action Item |
|----------------|--|------------------------------------|
| M#58-A1 | PortsToronto to arrange for their waterside professional (Captain Satinder Singh) to attend the next CLC meeting to discuss the potential impacts of the proposed Hoverlink project. | PortsToronto |
| M#58-A2 | PortsToronto to update the Community Liaison Committee of conversations with private operators, such as Polson Pier Helipad, regarding noise emissions. | PortsToronto |
| M#58-A3 | PortsToronto to provide more details on the 44% increase in helicopter traffic at the Airport. | PortsToronto |
| M#58-A4 | PortsToronto to provide an update on the Airport Air Quality Program at the next CLC meeting. | PortsToronto |

| Name | Organization (if any) | Attendance |
|--------------------------|--|------------|
| COMMITTEE MEMBERS | | |
| Councillor Ausma Malik | Ward 10 – Spadina-Fort York | Absent |
| Thomas Davidson | On behalf of Councillor Ausma Malik | Present |
| Nora Cole | On behalf of Councillor Ausma Malik | Absent |
| Bushra Mir | On behalf of Ward 10 – Spadina-Fort York | Absent |
| MP Kevin Vuong | MP, Spadina-Fort York | Absent |
| Diana Ferrari | On behalf of MP Kevin Vuong, Spadina-Fort York | Absent |
| Jay Paleja | City of Toronto – Waterfront Secretariat | Present |
| Joanne Dobson | Air Canada | Absent |
| Brad Cicero | Porter Airlines | Absent |
| Jennifer Quinn | Nieuport | Absent |
| Cheryl Stone | Nieuport | Absent |
| Nadia Dzula | Nieuport | Absent |
| Ryan White | Nieuport | Present |
| Matthew Kofsky | Toronto Board of Trade | Absent |
| William Peat | Ireland Park | Absent |
| Anjuli Perera | Waterfront Toronto | Absent |
| Josh Hilburt | Waterfront Toronto | Present |
| Grace Lindsay | Waterfront Toronto | Absent |
| Sarah Chapin | Waterfront Toronto | Absent |
| Joan Prowse | Bathurst Quay Neighbourhood Association (BQNA) | Present |
| Beverley Thorpe | Bathurst Quay Neighbourhood Association (BQNA) | Present |
| Diane Jameson | Bathurst Quay Neighbourhood Association (BQNA) - Alternate | Present |
| Michael Bethke | East Waterfront Community Association (EWCA) | Present |
| Hal Beck | York Quay Neighbourhood Association (YQNA) | Absent |
| David Lewis | York Quay Neighbourhood Association (YQNA) | Present |
| Ryan Singh | York Quay Neighbourhood Association (YQNA) | Absent |
| Tony Farebrother | Toronto Island Community Association (TICA) | Present |
| Jerry Shiner | Toronto Island Community Association (TICA) | Absent |
| Natasha Francis | Waterfront Neighbourhood Centre | Absent |
| Kelly M | Waterfront Neighbourhood Centre | Present |
| Commander Paul Smith | HMCS York | Absent |
| Dave Purkis | Nav Canada | Absent |
| Mark Maramieri | Nav Canada | Absent |
| Matt Slaman | Art & Water | Absent |
| Oliver Hierlihy | Waterfront BIA | Absent |
| Tim Kocur | Waterfront BIA | Present |
| Mark Maloney | University of Toronto – Municipal Affairs | Present |
| Massimo DeMaria | Harbourfront Centre | Absent |
| Samir Shajani | Harbourfront Centre | Absent |

| | | |
|------------------------------|---|---------|
| Bill Duron | Toronto Island Yacht Club | Present |
| Stacey Rodrigues | The Westin Harbour Castle | Absent |
| Carlos Garcia | East Waterfront Community Association | Absent |
| PORTSTORONTO REPRESENTATIVES | | |
| Roelof-Jan (RJ) Steenstra | PortsToronto – President and CEO | Absent |
| Warren Askew | PortsToronto – VP Airport | Present |
| Rob Aasa | PortsToronto – Director of Airport Programs and Business Operations | Present |
| Deborah Wilson | PortsToronto – VP of Communications and Public Affairs | Present |
| Bojan Drakul | PortsToronto – VP Infrastructure, Planning and Environment | Present |
| Angela Homewood | PortsToronto – Environmental Project Lead | Present |
| Michael MacWilliam | PortsToronto – Director, Airport Operations | Present |
| Noah Menese | PortsToronto - Safety Management and Regulatory Officer | Absent |
| Jessica Pellerin | PortsToronto – Manager, Media Relations and Public Affairs | Present |
| Chris Pearce | PortsToronto - Director, Groundside Operations | Absent |
| Stephen Klem | PortsToronto – Duty Manager | Absent |
| Juhi Matta | PortsToronto – Senior Manager; Environment, Social and Governance (ESG) | Present |
| Sylvain Thériault | PortsToronto - Corporate Fire Chief | Present |
| Mark Smith | PortsToronto – Fire Chief | Absent |
| Heather Dennis | PortsToronto – Project Assistant | Present |
| Adetoun Aayilara | PortsToronto – Project Lead – Airport Comprehensive Plan | Present |
| Steve Denes | PortsToronto – Project Lead - RESA | Absent |
| FACILITATION | | |
| Geoffrey Mosher | LURA Consulting | Present |
| Hasnaa Maher | LURA Consulting | Present |
| Marissa Uli | LURA Consulting | Absent |
| Liz McHardy | LURA Consulting | Absent |
| GUESTS | | |
| Michael Vieira | Toronto Transit Commission | Present |
| Jon Collins | Hope Air | Present |

Table of Contents

| | |
|---|----|
| 1. Welcome and Land Acknowledgement..... | 5 |
| 2. Review of Meeting Minutes & Action Items..... | 5 |
| 3. Capital Program & RESA Project Updates | 5 |
| 4. Airport Business Updates | 7 |
| 5. Airport Operations Updates | 10 |
| 6. Environmental, Social, and Governance (ESA) Update | 12 |
| 7. CLC Member Updates..... | 13 |
| 8. Business Arising | 13 |

Appendices

Appendix A – Meeting Agenda

Appendix B – Airport Updates Presentation

1. Welcome and Land Acknowledgement

Geoffrey Mosher (LURA) welcomed members of the Billy Bishop Toronto City Airport (abbreviated to the Airport subsequently) Community Liaison Committee (CLC) to the 58th committee meeting.

2. Review of Meeting Minutes & Action Items

Mr. Mosher provided an overview of the agenda. The meeting agenda is included in **Appendix A**.

Jessica Pellerin (PortsToronto) then presented a land acknowledgment.

After that, Mr. Mosher presented the last CLC meeting's outstanding action items as follows:

- **M#57-A1** - LURA and PortsToronto will schedule a tour of the Airport's storage facilities and other new activities.
 - This action is ongoing and requires take time for planning.
- **M#57-A2** - PortsToronto will provide a summary of the most commonly received complaints, categorized by theme.
 - This action will be addressed in this meeting's presentation.
- **M#57-A3** - LURA will add an item to the NMSC meeting agenda to discuss access issues related to the Airport's complaints form.
 - The item was added to the NMSC meeting agenda and will be discussed at the May 28th meeting.
- **M#57-A4** - PortsToronto will investigate creating two separate noise complaint reports, differentiating between Airport-related complaints and non-Airport-related complaints.
 - This action will be addressed in this meeting's presentation.
- **M#57-A5** - Nieuport will provide a progress update once more information is available regarding the electric buses.
 - This action is ongoing.
- **M#57-A6** - PortsToronto will discuss the implications of the U.S. tariffs on the Airport.
 - This action will be addressed in this meeting's presentation.

Mr. Mosher asked the members if there were any questions about the agenda items. No questions were asked.

3. Capital Program & RESA Project Updates

Mr. Mosher invited Bojan Drakul to present the Capital Program & RESA Project Updates. PortsToronto's updates were accompanied by presentation slides, which are included in **Appendix B**. Key points from Mr. Drakul's presentation are as follows:

The following three projects are currently ongoing:

- **Airport Electrical Infrastructure Improvements:** Work is scheduled from May to October 2025 and consists of replacing equipment and substations. The procurement of equipment is almost complete. Initially, the project team had anticipated requiring generator usage for extended periods, however, with the help of consultants, generator usage will be reduced to about one or two days.
- **USCBP Preclearance Facility:** The work is progressing as scheduled and within budget. It is anticipated

that the majority of construction will be completed by July 2025 before transitioning the facility to USCBP. After that, installations will begin, and then operational readiness, training and commissioning will follow, scheduled for late 2025.

- **West Service Road Rehab:** This project has started this week, on May 12th, to rehabilitate the service road in front of the hangers and turning circle. This project is anticipated to be completed by the end of August 2025. Work consists of replacing or rehabilitating the pavement, light poles, and turning circle.

The following six projects are upcoming:

- **Ferry Entrance Gates:** This work consists of replacing all the black gates currently located at the ferry ramp entrance. This project timeline was pushed back due to some contractor issues. The gate has been procured and is awaiting installation. Most of the work will take place during the daytime, with a possibility for minimal overnight work to mobilize equipment. The works schedule has not yet been confirmed, but anticipated to take place between June and August, with only a couple of weeks of work.
- **Mainland Passenger Terminal Facility (PTF) New Roof:** The mainland roof requires replacement as it has reached its end of its service life. The work is anticipated to take place in June, for a brief duration and only during the daytime.
- **Island East Wall Rehabilitation:** This is a significant project that will be taking place from July to December 2025. It requires the full replacement and raising of the wall to prevent flooding. Quotes have been secured from the contractors; however, schedules have not yet been confirmed. The north part of the wall, adjacent to the hangar building, will be the focus of this project due to financial constraints. Work on the remaining portion of wall will likely occur in 2026. The majority of the work will be done from the barges; therefore, contractors will gain access to the site from the water.
- **Mainland and Island Passenger Terminal Facilities (PTF) Renovations:** This project consists of interior modernization of the mainland and island passenger terminal facilities. This will include additional space for staff and painting, as well as other renovations. A new retail tenant for the Mainland PTF should be secured shortly.
- **New Flag Poles:** Four (4) new flag poles, and their foundations, are to be installed by the Mannjidowin sculpture on the dock wall overlooking the Western Gap. This work is anticipated to take a few days, by the end of June 2025.
- **Ferry Ramps Hydraulic Upgrades:** Last year, the ferry rehabilitation was completed. Therefore, this project consists of minor work over the span of one to two nights. By the end of 2025 (November/December), the replacement of the hydraulic system that controls the ramps will take place.

The following information was presented regarding the **RESA Project Update**:

- Environmental Assessment (EA) status: The draft EA report is currently being updated with stakeholder and agency feedback. The draft EA is being French translated and will be available for a 30-day public review period in June. The final EA document is targeted to be complete in fall 2025.
- Approvals and permitting: All required permits and approvals are currently being applied to using the 30% preliminary design package.
- Procurement: An RFP has been issued in April to prequalified design-build contractors. The contract will be awarded in fall 2025.
- Construction: Design-build contractors are expected to work on final design and mobilization through fall/winter 2025, with in-water works to start in 2026. RESA compliance is to be achieved by July 2027, with the overall construction contract completion anticipated in mid-2028. The majority of contractor access to the site is to/from Port Lands via barging.
- PortsToronto will provide program updates and as-needed project updates through various development and implementation stages.

- Mitigation of impacts due to construction noise, lighting, and traffic will continue to be prioritized with contractors for each project.

After the presentation, Toronto Island Community Association (TICA) representative Tony Farebrother asked for clarification regarding when the RESA project was scheduled to be complete. Mr. Drakul responded that July 12th, 2027, is the exact deadline for PortsToronto to complete the project.

Diane Jameson, Bathurst Quay Neighbourhood Association representative, then inquired about whether the time required to translate the Environmental Assessment (EA) into French was why the public review period is going to be in June. Mr. Drakul confirmed and noted that the EA is thousands of pages long, explaining the time required to translate the dense document. Ms. Jameson (BQNA) inquired if the public review period can be postponed to September, citing June as a busy time for parents. Angela Homewood (PortsToronto) responded that historically, EA public reviews have not taken place over July and August, as PortsToronto follows this City of Toronto standard. Mr. Drakul noted that the RESA project is extensive, with a strict deadline, which makes it essential to remain on schedule.

Ms. Jameson (BQNA) then requested more details about the upcoming Island East Wall Rehabilitation project. Mr. Drakul responded that there was a risk of the, now 100-year-old, wall overtopping during the 2017-2019 high lake water levels for Lake Ontario. Therefore, raising the wall by 3 feet will ensure no flooding. The work will be completed in 2025-2026, and other walls will be rehabilitated after that.

Mr. Farebrother (TICA) asked if the Bell tower cable cut last week was related to any PortsToronto work. Mr. Drakul and Warren Askew (PortsToronto) clarified that this was not a cause of any PortsToronto related work.

Toronto Island Yacht Club representative Bill Duron asked if improving access to the island using the PortsToronto-owned tunnel was possible and if the City of Toronto or its consultants had discussed the opportunity with PortsToronto. Mr. Askew responded that he understood that a task force will be formed in the future regarding this opportunity and that PortsToronto will be consulted.

East Waterfront Community Association (EWCA) representative Michael Bethke inquired about the Hoverlink project, proposed to transport people from Toronto to St. Catharines. Mr. Bethke (EWCA) noted the possibility of this project connecting to the island's west side around the Airport and the impact this might pose on operations (e.g., tunnel, bridge, gondola, etc.). Mr. Askew responded that the PortsToronto team is working closely with the City of Toronto to coordinate access and ferry operations and is anticipating minimal impacts. PortsToronto can arrange for the team's waterside professionals to attend the next CLC meeting to discuss this matter. Jay Paleja, City of Toronto representative, shared that the City is prioritizing marine access opportunities and working with the water taxi industry to improve those conditions, in the short and long term.

Mr. Mosher reminded the group that the CLC's mandate is focused on the Airport and its operations. Occasionally, topics that come up can be connected less directly to Airport operations, and it would be best if the meeting focused on the mandate as outlined in the terms of reference.

M#58-A1 – PortsToronto to arrange for their waterside professional (Captain Satinder Singh) to attend the next CLC meeting to discuss the potential impacts of the proposed Hoverlink project.

4. Airport Business Updates

Warren Askew (PortsToronto) presented the Airport Business Updates. This is summarized as follows:

- **Passenger Traffic** is being impacted by tariffs, resulting in a general reduction of travel, specifically to the United States. There is no specific one-to-one offset on domestic or international flying, however, there is an overall 12% decrease month-over-month in passenger traffic from April 2024 to April 2025. The economics of traveling to the U.S. have shifted due to the exchange rate, which has been reducing cross-border travel. As global economies try to find a new balance, there is uncertainty, which is causing people to delay travel until more stability is reached. Airlines are continuing to adjust their routes to follow demand. Overall, things remain unpredictable, and for now, the Airport is in "wait and see" mode.

- Michael Bethke (EWCA) inquired about whether the Airport was considering opportunities to pursue national flights.
 - Mr. Askew responded that national flight operations are limited due to the aircraft types that the Airport currently operates with. Thunder Bay is the furthest western city that people can fly to from the Airport using the DHC8 aircraft; however, east-coast flying is more feasible and continues to be popular.
- **Total Aircraft Movements** including helicopters, general aviation, flying schools, Porter, and Air Canada, are at an 18% decrease since last year.
- **Total DHC8 Movements** are down 11% since last year.
- **Total Helicopter Movements** are up 44% since last year.
- **Medivac Movements** were requested from a previous CLC meeting to showcase curfew operations. In speaking with Ornge, they noted that as weather improves and more people start getting outdoors again, accidents tend to increase, causing more dispatches. This is a fairly typical seasonal trend and is evident in the numbers the Airport is seeing now.
 - BQNA representative Joan Prowse noted that they had spoken to Councillor Ausma Malik (Ward 10 – Spadina-Fort York) and some City staff regarding the increase in helicopter activity – specifically commercial flights. They raised concerns about the environmental and noise impact of these flights, and suggested exploring ways to reduce commercial helicopters as part of broader efforts to mitigate noise and improve air quality.
 - Representative from Councillor Ausma Malik’s office, Thomas Davidson, noted that recent discussions with Mr. Paleja (City of Toronto) indicated that an ongoing assessment is refining the understanding of helicopter activity in the area – specifically the volume of flights and their points of origin. This data provides a valuable starting point for analyzing how this activity is occurring within the harbour.
 - Mr. Paleja (City of Toronto) responded that total helicopter movements are included in the Noise Footprint (NF) calculation and are counted toward the Airport’s annual noise cap. A 44% increase in helicopter traffic has been observed, making it important to understand the source of that increase. City staff and PortsToronto also have a shared interest in monitoring activity at the Polson Pier helipad. There are multiple sources of helicopter traffic—some related to the Airport, some not—which affects how the issue is addressed and what actions can be taken.
 - Mr. Farebrother (TICA) inquired about whether the reported helicopter numbers include only those landing at the Airport, or also those operating within the YTZ flight area. He also asked whether there has been a decline in U.S. visitors to Canada, noting that while media coverage often focuses on Canadians cancelling trips to the U.S., it’s unclear if the reverse is also true.
 - Mr. Askew clarified that the recorded helicopter numbers refer specifically to YTZ operations. Overlap may occur in noise reporting received by the Airport. Regarding U.S. visitors, some trends are being observed including that the overall travel between Canada and the U.S. is down (though this data does not differentiate between American and Canadian travelers), and that the number of American passport entries into Canada is up about 4%. This contrasts with recent media reports suggesting fewer Americans are visiting. Overall, U.S. and international travel to Toronto remains lower than 2019 levels, indicating a general decline in travel.

- **Noise Complaint Report (Q1 2025)**

- There are a total of 148 complaints, 146 of them aircraft-related, one is ferry-related, and one is categorized as “other”.
- The Airport is unable to detect non-Airport-related noise, so a separate report is not warranted at this point.
- The breakdown of the aircraft-related complaints shows that the scheduled commercial general aviation medevac helicopters represent 67% of them.
- Complaints are mostly issued from the YQNA area (111 complaints), followed by the BQNA area (35 complaints).
- A total of seven (7) individuals issued complaints in March. Two (2) of these individuals made up 73% of the complaints issued in March, while the remaining five (5) made up 27%.

After the update, Beverley Thorpe, a Bathurst Quay Neighbourhood Association representative, noted that some community members have expressed hesitation about sending in noise complaints because they have not seen any reduction in noise as a response. Ms. Thorpe (BQNA) then inquired about what the impact of sending in complaints has on noise reduction and mitigation. Mr. Askew responded that the data compiled from complaints is used for both long-term and short-term operational changes. In the long-term, general complaints provide valuable data for systemic and holistic Airport planning (master planning). In the short term, specific complaints about aircrafts or behaviours are acted on with urgency. For instance, any aircraft flying after curfew is fined and those funds are funnelled back to the community. Ms. Thorpe (BQNA) followed up by requesting that more communication be sent back to the residents regarding what is being done with their issued complaint.

Mr. Farebrother (TICA) also noted that the number of complaints is likely to increase as there are more flights in taking off in the summer season. He additionally noted that residents tend to keep their windows open more frequently in the summer seasons, therefore causing increased complaints as well. Mr. Askew responded that increased noise exposure during the summer months is attributed to seasonal upticks in aircraft movements and more favorable flying conditions. General aviation activity is weather-dependent, resulting in more flights during the summer. Residents are typically more sensitive to noise during this time due to open windows, in contrast to winter months when windows remain closed. Ongoing construction may currently be limiting this exposure, but that is expected to change as construction winds down.

Mr. Farebrother (TICA) continued by inquiring if the presented noise data includes helicopters that do not land and take off from the Airport. Mr. Askew responded that helicopter operations that do not land or take off from the Airport are still included in the noise environment - although few such flights are currently observed. The Airport remains responsible for managing noise complaints within a five-nautical-mile radius, regardless of whether the aircraft is directly associated with Airport operations. Complaints outside this scope are not included in official reporting but are still addressed. Many helicopter movements within the area may be unrelated to the Airport, including police or traffic operations, and their overall contribution to total noise levels remains unclear.

Overflights—aircraft passing over the city without landing (e.g. sightseeing)—are also difficult to quantify. While complaints related to overflights are logged and forwarded to Transport Canada, detailed tracking data is limited. NAV Canada may hold relevant data, but it is not readily accessible.

Mr. Paleja (City of Toronto) added that the 44% increase in helicopter movements at the Airport raises questions about its correlation with noise impacts. While this trend is notable, the direct relationship to community noise concerns requires further analysis. Efforts are ongoing to engage with some operators, which, although federally regulated and operating independently, contribute to the broader noise environment. As these operators fall outside direct jurisdiction, relationship-building and inter-agency collaboration remain essential to coordinate within the complex airspace and address resident concerns. Michael MacWilliam (PortsToronto) responded to Mr.

Paleja (City of Toronto), noting that he's reached out to some operators, such as Polson Pier Helipad, and will keep the committee updated.

M#58-A2 – PortsToronto to update the Community Liaison Committee of conversations with private operators, such as Polson Pier Helipad, regarding noise emissions.

M#58-A3 – PortsToronto to provide more details on the 44% increase in helicopter traffic at the Airport.

5. Airport Operations Updates

Deborah Wilson (PortsToronto) introduced Hope Air representative, Jon Collins. She also noted that the Airport has been working with Hope Air for approximately six (6) years now and value their partnership deeply.

- Hope Air Presentation
 - Jon Collins (Hope Air) provided a presentation about the charity, summarized as follows:
 - Hope Air is Canada's only national charity providing travel and accommodations for Canadians in financial need who must access medical care far from home.
 - Universal healthcare is a point of pride in Canada. Unfortunately, access to healthcare isn't equal. Those who live in small communities or far away from urban centres may have to travel long and pronounced distances to reach care. Supporting Hope Air can make an immediate impact on people's lives and reduce critical barriers that many patients face.
 - Nearly 46,000 travel arrangements were made last year to support patient access to care, including 13 000 flights, 14 000 hotel nights, 9800 meals, 5400 taxi/Uber rides, and 3000 bridge/ferry passes (notably in Prince Edward Island). Services reached 642 communities, with most activity in British Columbia, Prince Edward Island, Newfoundland & Labrador, and Ontario. Ontario is a top service province, and Billy Bishop Airport handled 1,500 patient flights—mostly via scheduled commercial airlines like Porter and Air Canada. Service demand has grown rapidly, being 6800 in 2021, 10,000 in 2022, 25,000 in 2023 and 46,000 in 2024. Growth reflects increased patient need and strong partnerships, especially in Ontario and through the Airport community.
 - Find more information at hopeair.ca or call 1-877-346-HOPE (4673) to donate.
- Community Outreach Update
 - Mr. Mosher invited Ryan White (Nieuport) and Jessica Pellerin (PortsToronto) to present updates regarding Community Outreach. This is summarized as follows:
 - **Recent Recognition:**
 - Skytrax World Airport Awards – Voted 10th in World's Best Airports (under 5 million passengers).
 - AllClear Travel – World's Most Beautiful Airport Landings.
 - **Toronto Association of Business Improvement Areas (TABIA) Kiosks** - New partnership with TABIA to feature a rotating roster of local businesses, events and festivals into the Airport terminal. The intention is to deepen the connection with the community and people passing through the Airport.
 - **Heritage Toronto** – A new historic plaque was installed in February at Eireann Quay and

Bathurst Street near the BikeShare station to commemorate the Airport's 85th anniversary. The Airport is partnering with Heritage Toronto this summer to offer tours.

- **RCAF Foundation Scholarships** - Billy Bishop Toronto City Airport is once again supporting RCAF Foundation scholarships for students aged 18-25 studying in STEM fields with a focus on aviation/aerospace.
- **Doors Open 2025** – The event is taking place on Saturday, May 24th from 10:00 a.m. to 5:00 p.m., with last entry being at 4:00 p.m. The event offers behind-the-scenes access to the airfield viewing platform, fire hall, and more. It also provides the public with a chance to engage with Airport partners including Porter Airlines, Ornge, Air Canada, etc. It will be a fun-filled day of activities for the entire family.
- The **Street Team** is gearing up for another fun-filled summer starting with Doors Open! Watch out for them at all kinds of local events this year.
 - Mr. White (Nieuport) explained to Mr. Farebrother (TICA) that the Street Team engages with the community and helps them learn about the Airport and opportunities to get information, including the monthly newsletter.

• Groundside Operations

- Mr. Mosher introduces Michael MacWilliam (PortsToronto) to speak on groundside and airport operations updates. This is summarized as follows:
 - Major intersection work near the Airport is nearly complete, expected to finish by Sunday.
 - The marathon event caused temporary access issues, but alternative routes were arranged in coordination with Airport staff.
 - Robert Radcliffe has joined the Airport as Manager of Groundside Operations, reporting to Chris Pierce, focusing on ferries, taxis, limos, and overall groundside coordination.

• Airport Operations

- Michael MacWilliam (PortsToronto) continued to present the airport operations updates. This is summarized as follows:
 - The spring wildlife control program is active, and deterrents (e.g., screamers) for mayflies and other seasonal pests are being used.
 - The Airport is supporting TRCA staff with early morning ferry access to Muggs Island for cormorant population control. The program runs until June 14th and has received positive feedback reported by TRCA.

After the update, Ms. Thorpe (BQNA) noted that she spoke to the TRCA about the bird populations (cormorants, egrets, black-crowned night herons) and they explained that they are shifting from the Spit to the Halan's area. She also noted that an eagle's nest located nearby limits aggressive deterrence tactics and inquired if this raised concerns for the Airport and ecological safety. Mr. MacWilliam explained that the experience last year showed that the eagles have tolerated control measures, allowing the TRCA to shrink exclusion zones this year. Despite hopes, eagles have not deterred other birds; instead, they are nesting near them. Birders appreciate biodiversity, but others raised concerns over the impact on the tree canopy and aircraft safety. Cormorants typically fly low over water, not across flight paths, so risk is manageable for now. Additionally, wildlife

contractors continue to monitor the situation, and annual wildlife hazard reviews are ongoing.

Michael Vieira, Toronto Transit Commission representative, provided a short update. He noted that the track replacement work at Bathurst Street and Lake Shore Boulevard intersection is wrapping up by Sunday, which will be followed by testing and commissioning the new tracks and overhead wiring. Both the 509 Harbourfront and 511 Bathurst streetcar routes will resume service on June 22nd. Clarification was also provided that the track curve repair was due to aging infrastructure, not a requirement for new streetcar models.

6. Environmental, Social, and Governance (ESG) Update

Mr. Mosher invited Juhi Matta to present the Environmental, Social and Governance update. This is summarized as follows:

- **Climate Adaptation & Resilience** – Using the analysis of two categories of climate risk (physical and transition), under two climate scenarios (low emissions - RCP 2.6, and high emissions - RCP 8.5), three (3) priority physical risks and mitigation efforts were identified:
 - High temperatures: Adjusted work hours, cooling stations, heat-resistant materials, shaded areas.
 - Heavy Rainfall: Stormwater management, emergency response planning.
 - Lake level fluctuations: Shoreline protection and flood defense investments.
 - The Airport is analyzing financial impacts of climate risks and is willing to share open-source resources with interested neighbourhood associations.
- **Oscar Sort: Smart Recycling Assistant** – New smart recycling units will be launched at the Airport in the coming weeks. These units identify items in real-time and provide sorting instructions (e.g., empty liquids first). The aim is to reduce contamination and increase recycling accuracy. Other organizations using similar systems have seen recycling rates improve by up to 300%. Info on rollout will be shared soon through Airport communications channels.

After the presentation, Mr. Farebrother (TICA) noted that there is so much contamination on the island parks because there is no recycling anymore. He inquired about the origin and price of these new devices. Ms. Matta responded that the device was developed by the Intuitive AI company, a start-up that is gaining in popularity, with their units already in use at airports in Vancouver, Calgary, Winnipeg and soon at Billy Bishop. Regarding pricing, it depends on the units purchased (ranging from \$25 000 to \$40 000 per unit). The Airport will be piloting four (4) units at this moment, with consideration for commissioning more in the next couple of months.

• Airport Air Quality Program Update

Angela Homewood (PortsToronto) provided an update on the Airport Air Quality Program. This is summarized as follows:

- Collaboration with UofT is complete. PortsToronto is following the recommendation of the UofT study for the airport to conduct additional sampling as part of its internal air quality program. An abundance of data that was collected during PortsToronto's sampling in the spring is currently being analyzed, and an update will be provided at the next CLC meeting.

After the presentation, Ms. Prowse (BQNA) noted that a meeting with UofT project partners was held this week to discuss the air quality study testing, including methodology and equipment. Ms. Homewood responded that it is premature to present the findings of this meeting with the CLC membership at this time.

M#58-A4 – PortsToronto to provide an update on the Airport Air Quality Program at the next CLC meeting.

Mr. Paleja (City of Toronto) stated that transparency and accountability are essential to the process, and therefore, regular updates on sampling work, monitoring, and reporting should be presented to this committee. He drew on examples such as the ground noise mitigation and ferry electrification to show how concrete actions can lead to community benefits.

7. CLC Member Updates

Mr. Mosher invited CLC members representing organizations to provide any updates. The updates are summarized as follows:

- Joan Prowse (BQNA): We are doing new air quality testing with UofT, and they are producing a great body of work that deserves to be publicized. The BQNA held a month-long event in April (Long Breath of Air) to celebrate our anniversary. We are conducting an ongoing study about black carbon. We also held music workshops focused on the environment (community-building events).
- David Lewis (YQNA) raised questions about the HoverLink (hovercraft from Toronto to St. Catherines), asking when it will launch, where it will land on the Island, and if any consultation has taken place. He also raised concerns about the impact on the ferry and tunnel with more passengers landing at the Airport.
 - Mr. Paleja (City of Toronto) explained that the hovercraft proposal has been seeking a landing spot along the Waterfront since approximately 2023. The City hasn't seen any studies related to the hovercraft and they look forward to any consultation and reviewing any further information provided to the public before the hovercraft starts operations.
 - Mr. Mosher then noted that the Hoverlink is currently in its proposal stage, with no connection to the Airport operations. Separate discussions and information can be provided, but is not relevant to the current meeting. Jay Paleja noted that if the Hoverlink will dock next to airport lands, then it is using and is directly impacting airport infrastructure including the ferry, pedestrian tunnel and vehicle access in Bathurst Quay. Jay Paleja noted that if the Hoverlink will dock next to airport lands, then it is using and is directly impacting airport infrastructure including the ferry, pedestrian tunnel and vehicle access in Bathurst Quay.
 - Mr. Askew explained that PortsToronto views the hovercraft as a marine service, not an Airport initiative. PortsToronto does not believe too many people will use it for the Airport, but it will see riders using the tunnel. The team can reach out to HoverLink and PortsToronto Marine representatives to see if a meet-up can be facilitated.
- Mr. Farebrother (TICA) highlighted that the summer season is starting on the Islands and shared some challenges and things to be excited about. They are expecting a busy visitor count. BikeShare is starting on the island this Friday. He raised the challenge of preparing for the new electric ferries and concerns that construction can pose additional challenges. Mr. Farebrother also highlighted the process of a pavilion building being built in the Wards Island area, where the community center burned down last March.
- Ms. Prowse (BQNA) requested that the next meeting be held in-person. Mr. Mosher confirmed that the next meeting was flagged for in-person and will follow up to provide further details.

8. Business Arising

Mr. Mosher concluded the meeting by reminding the committee that the next meeting will be held in-person on September 10th, 2025. He then thanked everyone for attending.

The meeting was adjourned at 8:15 p.m.

Appendix A – Meeting Agenda

Billy Bishop Toronto City Airport Community Liaison Committee Meeting #58

Wednesday May 14th, 2025

6:30 p.m. – 8:30 p.m.

Virtual
Zoom

AGENDA

- 6:30 Welcome (Geoffrey Mosher)
- 6:32 Land Acknowledgement
- 6:35 Review of Meeting Minutes and Action Items (Geoffrey Mosher)
- 6:45 Capital Program & RESA Project Updates (Bojan Drakul)
- 7:15 Airport Business Updates
- 7:30 Airport Operations Updates
 - Hope Air Presentation (Jon Collins)
 - Groundside Operations (Chris Pearce)
 - Airport Operations (Michael MacWilliam)
 - Community Outreach Update (Ryan White & Jessica Pellerin)
- 8:05 Environmental, Social, and Governance (ESG) Update (Juhi Matta)
 - Airport Air Quality Program Update
- 8:15 CLC Member Updates (CLC Members)
- 8:25 Business Arising
- 8:30 Adjourn

Materials Sent in Advance

- CLC Action Items

Appendix B – Airport Updates Presentation



PORTS
TORONTO

Community Liaison Committee 58 Updates

Billy Bishop Toronto City Airport

May 14th, 2025



Capital Program & RESA Updates

Presented by Jelena Ognjanovic, Sr. Manager, IPE

**BILLY
BISHOP**
TORONTO CITY AIRPORT



Ongoing Construction Projects

- Airport Electrical Infrastructure Improvements (May – Oct 2025)
- USCBP Preclearance Facility (Ongoing - Q4 2025)
- West Service Road Rehabilitation (May – Aug, 2025)

Airport Electrical Infrastructure Improvements

Project Description

Rehabilitation of electrical substations includes replacement of the airport's primary transformer. A comprehensive generator support plan will be collaboratively developed with all stakeholders. Tender done in Q1 2024 and contractor selected.

Current Project Schedule

Construction period: May – Oct 2025.

Hours of Work (Daytime vs Nighttime)

Mostly daytime with shutdown over nighttime.



USCBP Preclearance Facility

Project Description

The USCBP Preclearance Facility will allow passengers travelling to the U.S. to clear customs while still in Canada and arriving to the U.S. as domestic passengers.

Current Project Schedule

Commenced in Q3 2024 and expected to be completed by the end of Q4 2025.

Hours of Work (Daytime vs Nighttime)

Both daytime and nighttime.



West Service Road Rehab

Project Description

The project will rehabilitate the West Service Road, from the Island turning circle up to Gate 120, adjacent parking, underground utilities and street lights.

Current Project Schedule

Construction period: May 12th – August 2025

Hours of work (Daytime vs Nighttime)

Construction has been broken into smaller phases to reduce obstruction to road users and availability of parking, with some work taking place at night e.g. turning circle, and majority of work taking place during daytime with appropriate traffic management.



2025 PROJECTS



Ongoing Construction Projects

- A. Airport Electrical Infrastructure Improvements
- B. USCBP Preclearance Facility
- C. West Service Road Rehab

Upcoming Construction Projects

- 1. Ferry Entrance Gates
- 2. Mainland PTF New Roof
- 3. Island East Wall Rehabilitation
- 4. Mainland and Island PTF Renovations
- 5. New Flag Poles
- 6. Ferry Ramps Hydraulic Upgrades

LEGEND



Ongoing Construction
Projects



Upcoming Construction Projects



New Construction Projects

1. Ferry entrance Gates
2. Mainland PTF New Roof
3. Island East Wall Rehabilitation
4. Mainland Island PTF renovation
5. New Flag Poles
6. Ferry Ramps Hydraulic Upgrades

Ferry Entrance Gates

Project Description

New automated vertical ferry entrance gate on the Mainland side to provide additional security and prevent unauthorized access.

Current Project Schedule

Construction period : June – Aug 2025

Hours of work (Daytime vs Nighttime)

Most of the work will be done daytime.

Work anticipated to obstruct ferry operation will be happening over a few night only (2359hrs – 0500hrs).



Mainland PTF New Roof

Project Description

This project will replace the mainland PTF roof which is at the end of its useful life.

Current Project Schedule

Construction period: May – June 2025

Hours of work (Daytime vs Nighttime)

TBD (daytime work anticipated)



Island East Wall Rehabilitation

Project Description

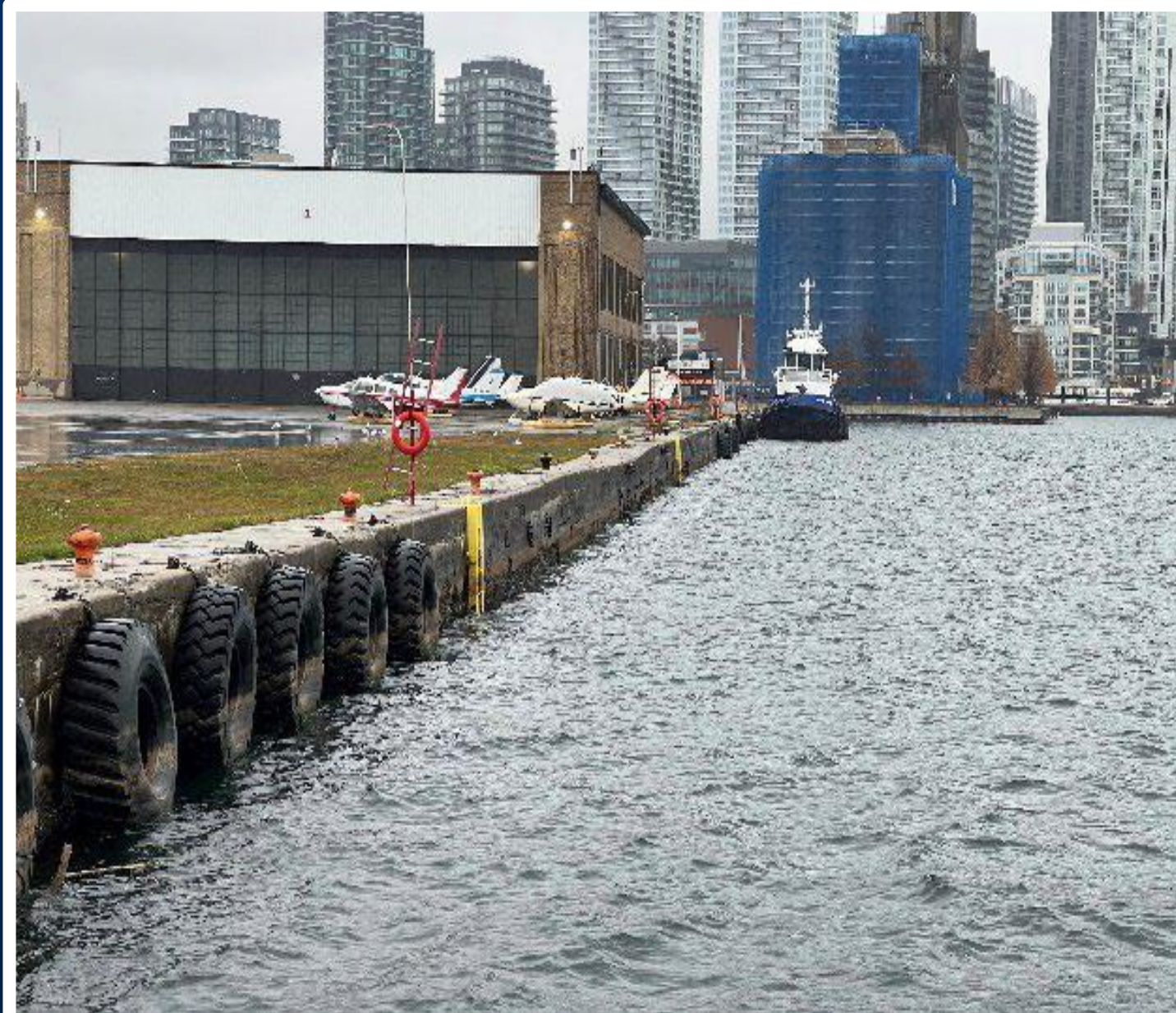
New sheet pile wall secured through rock anchors from the NE corner to the end of STOLport apron, is necessary due to significant deterioration –will include raised crest, and drainage to protect from high water levels.

Current Project Schedule

Construction period: July – Dec 2025

Hours of work (Daytime vs Nighttime)

Most work is planned for daytime from barges with some limited nighttime activities to take place.



Mainland Island PTF renovation

Project Description

This project aims at reconfiguring and renovating interior of both Mainland and Island Passenger Terminal Facilities (PTF) to accommodate PortsToronto staff and security personnel that vacated the Corleck Building. The project will rehabilitate both spaces and will additionally include provisions for retail space (replacement of former Aroma Cafe).

Current Project Schedule

To be completed July - December 2025.

Hours of work (daytime vs nighttime)

Daytime and Nighttime



New Flag Poles

Project Description

Installation of new flag poles including foundations, by the Maanjidowin sculpture on the dock wall overlooking the Western Gap.

Current Project Schedule

To be completed by June 2025.

Hours of Work (Daytime vs Nighttime)

Daytime.



Ferry Ramps Hydraulic Upgrades

Project Description

Complete Refurbishment of four ferry ramp hydraulic towers, two each at the island and mainland ferry ramps. Each tower will include replacement of the hydraulic components which actuate the ramp and engage the ferry while loading/unloading. The structural components of the towers are rehabilitated in Q4 2024.

Current Project Schedule

Construction period: November-December





RESA Project Update

**BILLY
BISHOP**
TORONTO CITY AIRPORT



RESA Project Current Status

Environmental Assessment (EA) Status - In process of updating draft EA report with stakeholder and agency feedback. The draft EA is being French translated and will be available for a 30-day public review period in June. The final EA document is targeted to be complete in fall 2025.

Approvals and permitting – In the process of applying to all required permits and approvals for the RESA Project using the 30% preliminary design package.

Procurement – An RFP has been issued in April to pre-qualified design-build contractors . The contract will be awarded in fall 2025.

Construction - Design Build contractors are expected to work on final design and mobilization through fall / winter 2025 with in-water works to start in 2026. RESA compliance to be achieved by July 2027 with the overall construction contract completion anticipated in mid-2028. Majority of contractor access to site is to/from Portlands via barging.



- PortsToronto will provide program updates as well as as-needed project updates through various development and implementation stages
- Mitigation of impacts due to construction noise / lighting / traffic will continue to be prioritized with contractors for each project

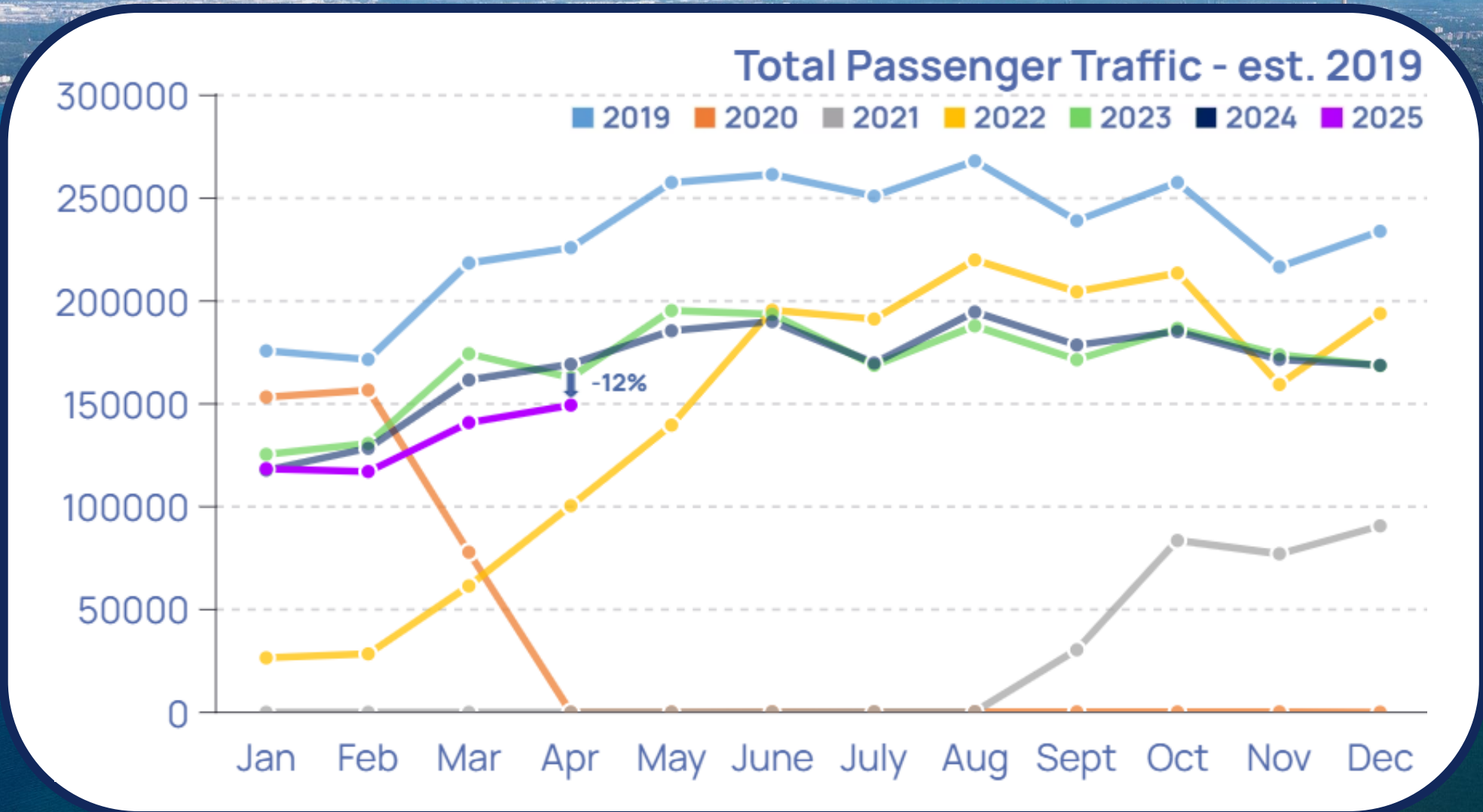


Airport Update

Presented by Warren Askew

**BILLY
BISHOP** 
TORONTO CITY AIRPORT

Passenger Traffic

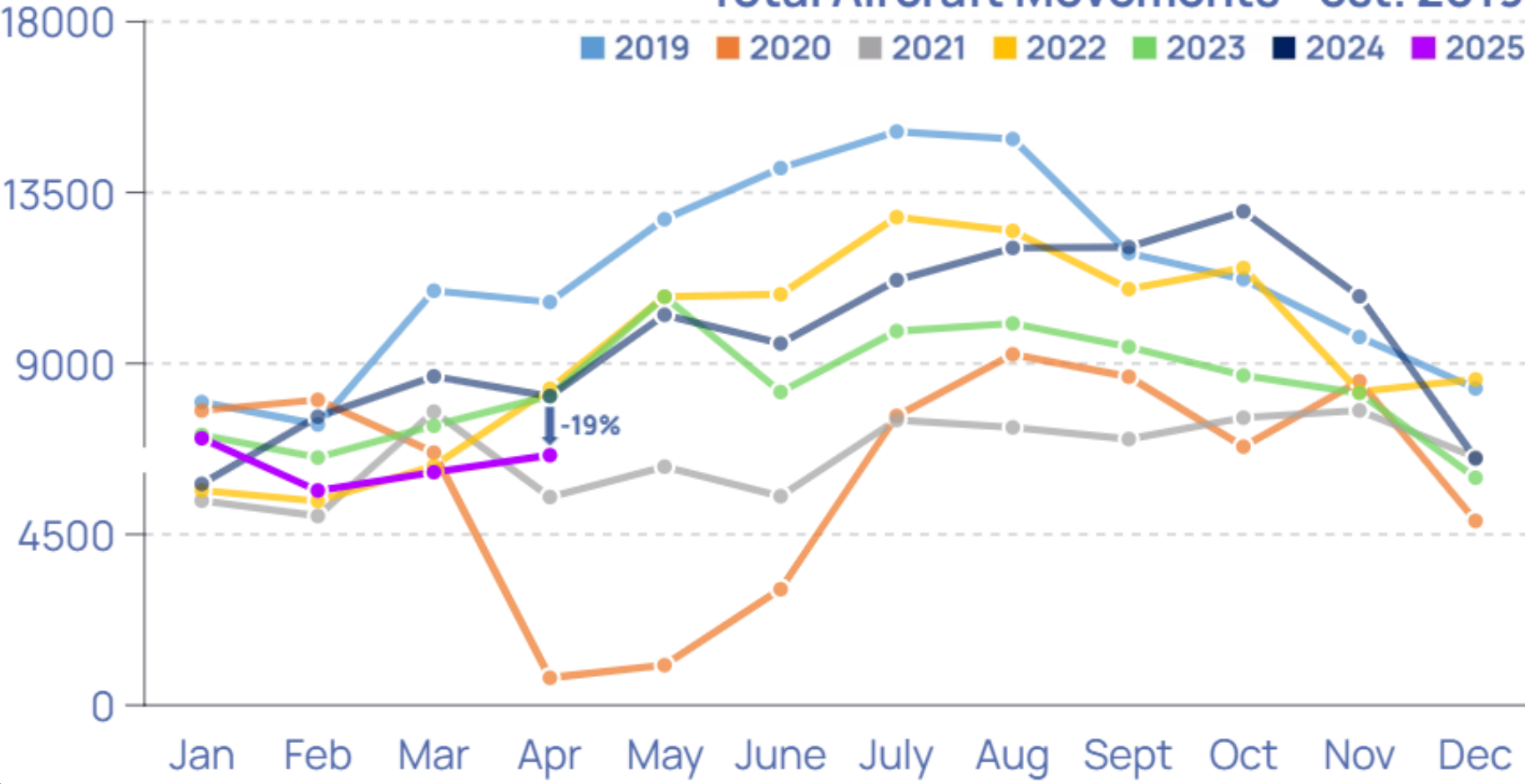


Pax Comparison Data

| DATE | MONTHLY | YEAR TO DATE |
|----------|---------|--------------|
| vs. 2024 | -11.7% | -9% |
| vs. 2023 | -8.1% | -11.3% |

Aircraft Movements

Total Aircraft Movements - est. 2019

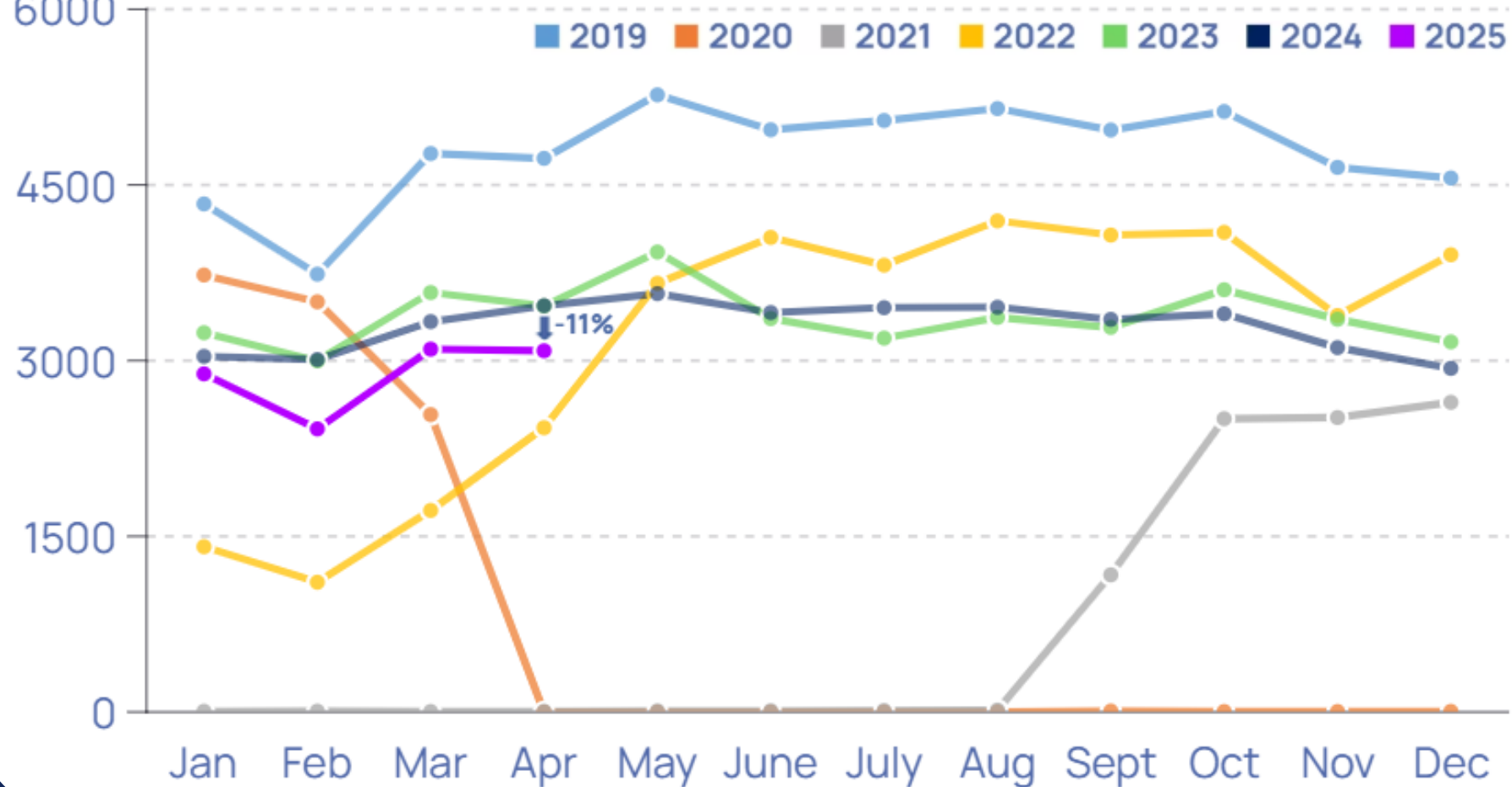


Movement Comparison Data

| DATE | MONTHLY | YEAR TO DATE |
|----------|---------|--------------|
| vs. 2024 | -19.1% | -16% |
| vs. 2023 | -19.2% | -12.8% |

Dash 8-400 Movements

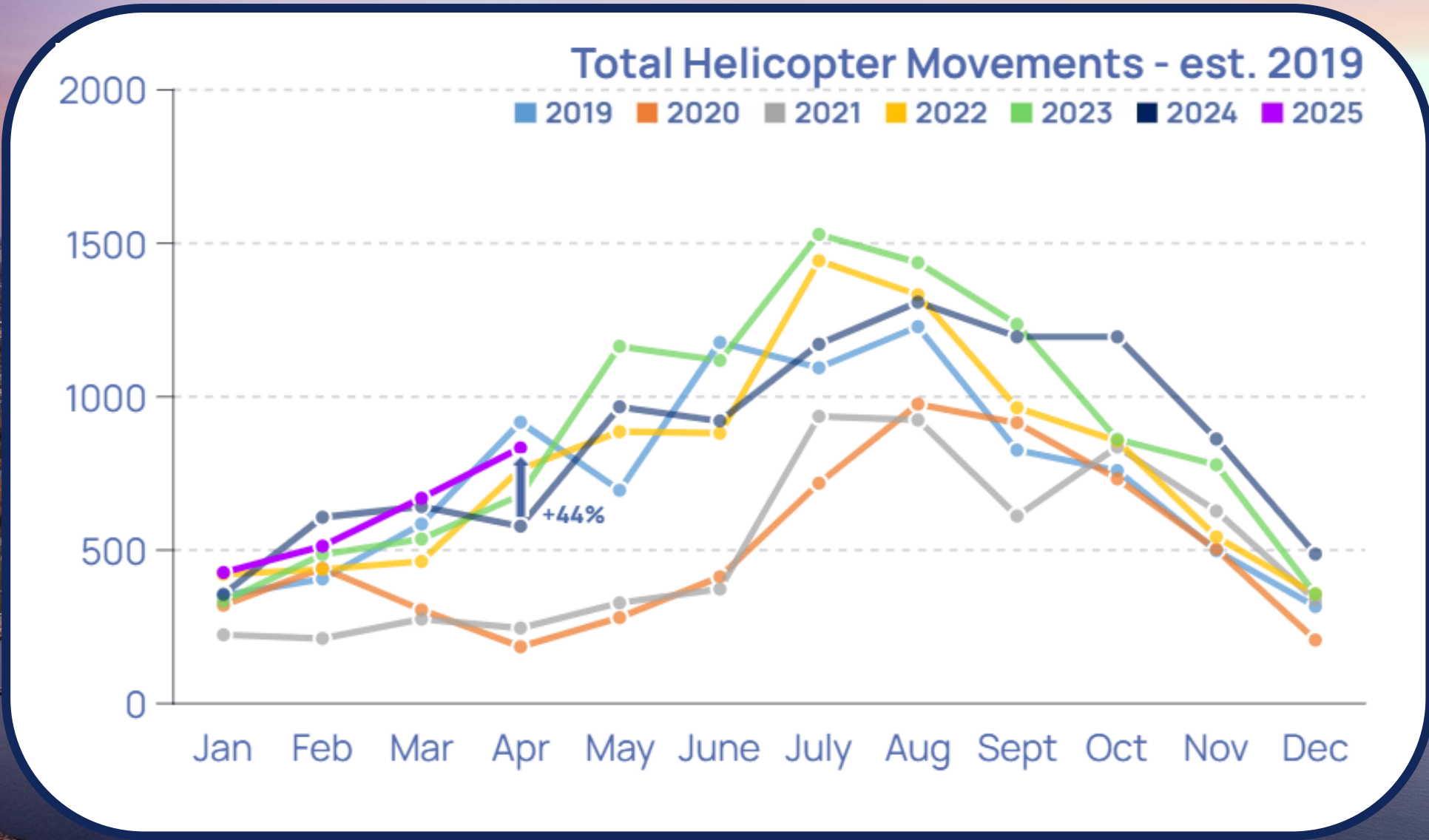
Total DHC8 Movements - est. 2019



DHC8 Comparison Data

| DATE | MONTHLY | YEAR TO DATE |
|----------|---------|--------------|
| vs. 2024 | -11.1% | -10.6% |
| vs. 2023 | -8.7% | -12.3% |

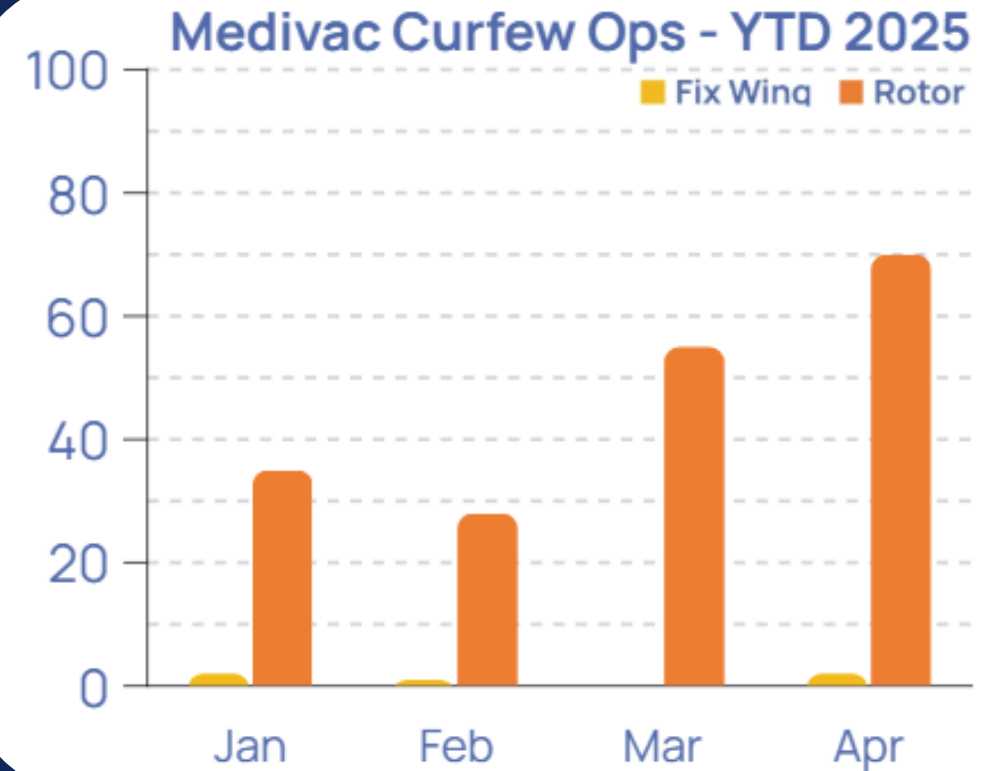
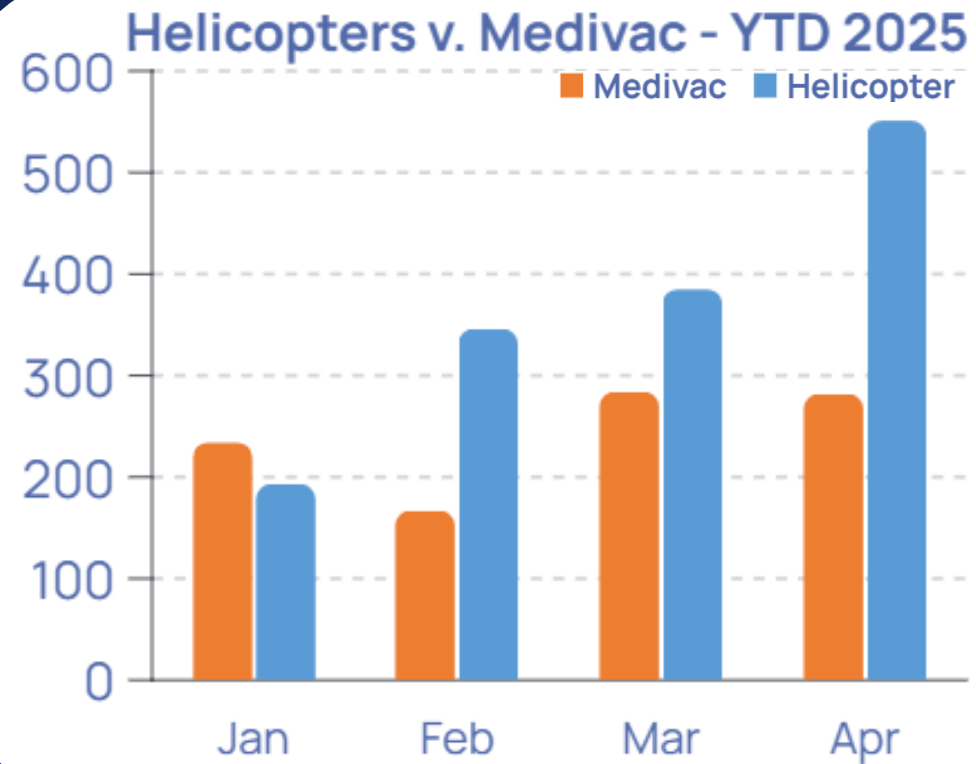
Helicopter Movements



Helicopter Comparison Data

| DATE | MONTHLY | YEAR TO DATE |
|----------|---------|--------------|
| vs. 2024 | +44.1% | +11.8% |
| vs. 2023 | +22.5% | +20% |

Medivac Movements



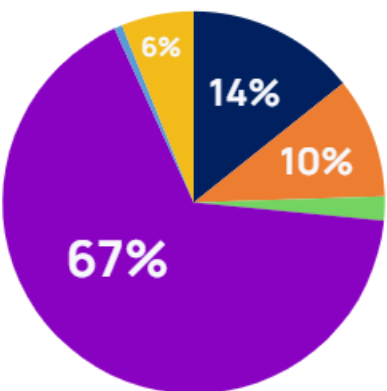
Noise Complaint Report – Q1 2025

Total Complaints 148

| | |
|----------------------|-----|
| Aircraft Related | 146 |
| Construction Related | 00 |
| Ferry Related | 01 |
| Mainland Ops Related | 00 |
| Other | 01 |
| Curfew Violation | 00 |

Aircraft Related Complaint by Type 146

| | |
|----------------------|----|
| Scheduled Commercial | 21 |
| General Aviation | 15 |
| Medivac | 03 |
| Helicopters | 98 |
| Military | 01 |
| General | 09 |



Report Comparison Data

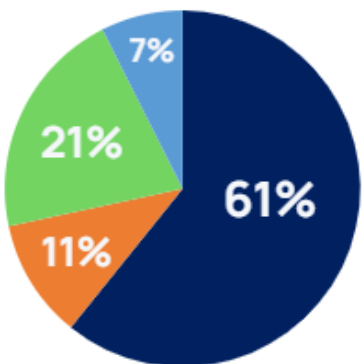
| DATE | QUARTERLY | MONTHLY |
|----------|-----------|---------|
| vs. 2024 | +111.4% | -7.1% |

12

Q1 2025

- IR.1
- IR.2
- IR.3
- Other

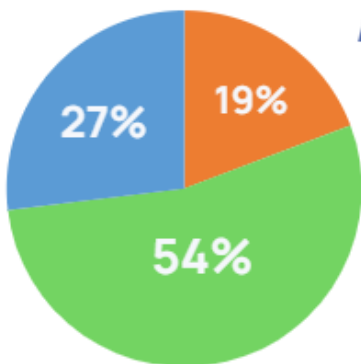
Complaints by Individual Residents



07

March 2025

- IR.2
- IR.3
- Other



Complaints by Location 148

| | |
|-------------------|-----|
| Algonquin Island | 00 |
| Wards Island | 01 |
| YQNA | 111 |
| BQNA | 35 |
| North of Queen St | 01 |
| Mimico | 00 |
| Eastern Beaches | 00 |
| Outside 5 NM | 00 |



BILLY BISHOP
TORONTO CITY AIRPORT



AN INTRODUCTION TO



Where Hope Takes Flight

ABOUT HOPE AIR

Hope Air is Canada's only national charity providing travel and accommodations for Canadians in financial need who must access medical care far from home.

Universal healthcare is a point of pride in Canada. Unfortunately, access to healthcare isn't equal.

Those who live in small communities or far away from urban centres may have to travel long and pronounced distances to reach care.

When you support Hope Air, you can make an immediate impact on people's lives and reduce critical barriers that many patients face.



HOPE AIR'S IMPACT

Hope Air bridges the gap between home and hospital, *connecting Canadians to healthcare.*

With your support, we remove the barriers of cost and distance for Canadians who need critical medical care.

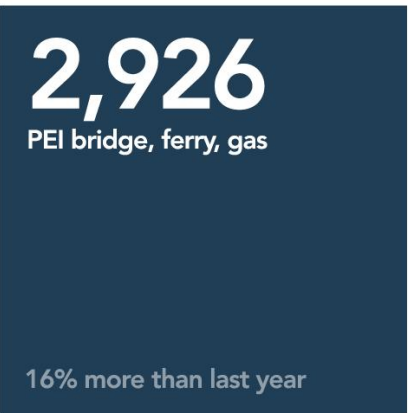
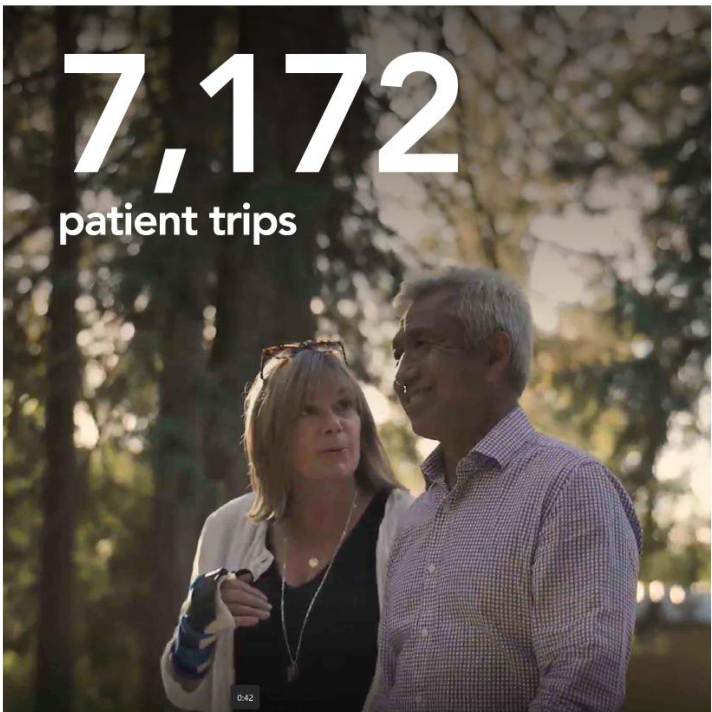
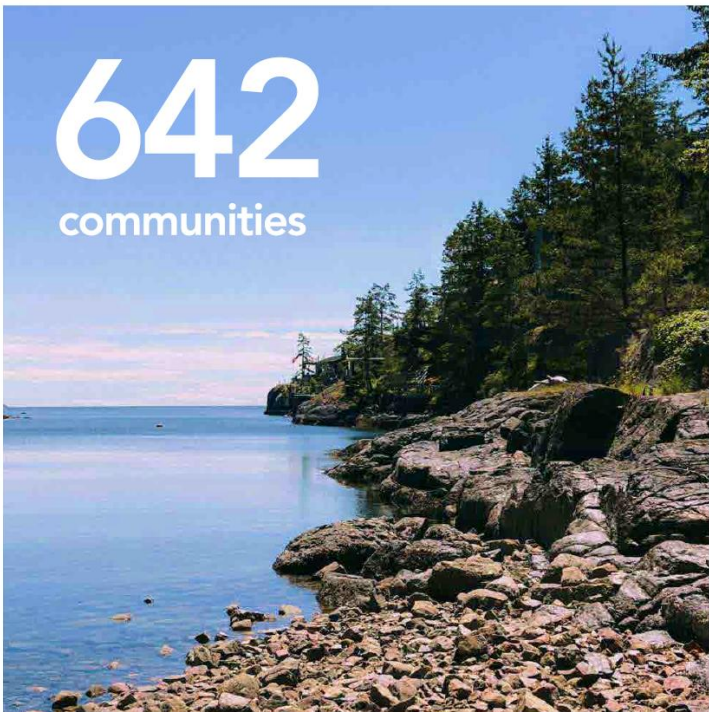
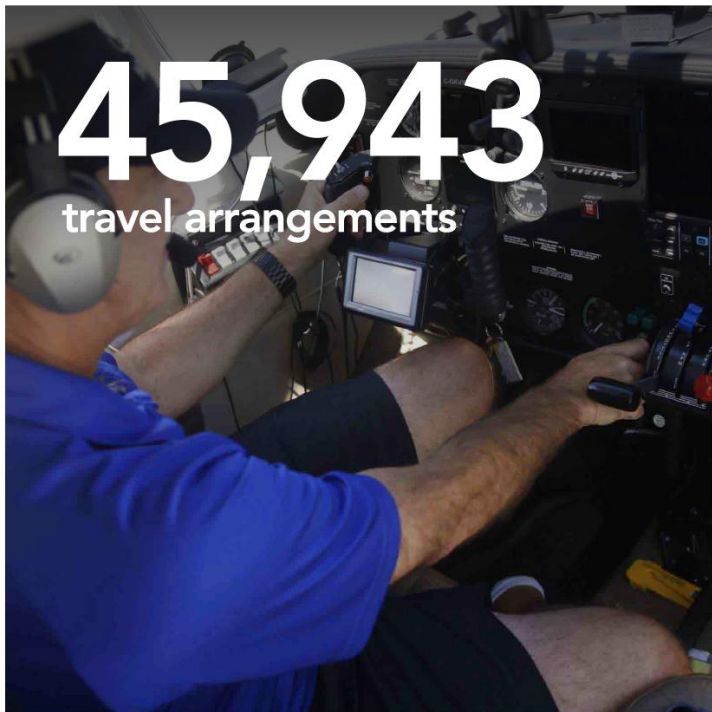
Imagine you live in a small community and your doctor has told you that your daughter has a rare cancer. This is a shock for any parent, but you're also told that your child's treatments are a 12-hour drive away through winding snow-covered roads and you must travel every couple of months for her life-saving treatment.

How will you get there? How are you going to afford it?
Will she be ok?

That's the reality for young people like Allie, but Hope Air helps her, and her mom reach regular treatments.

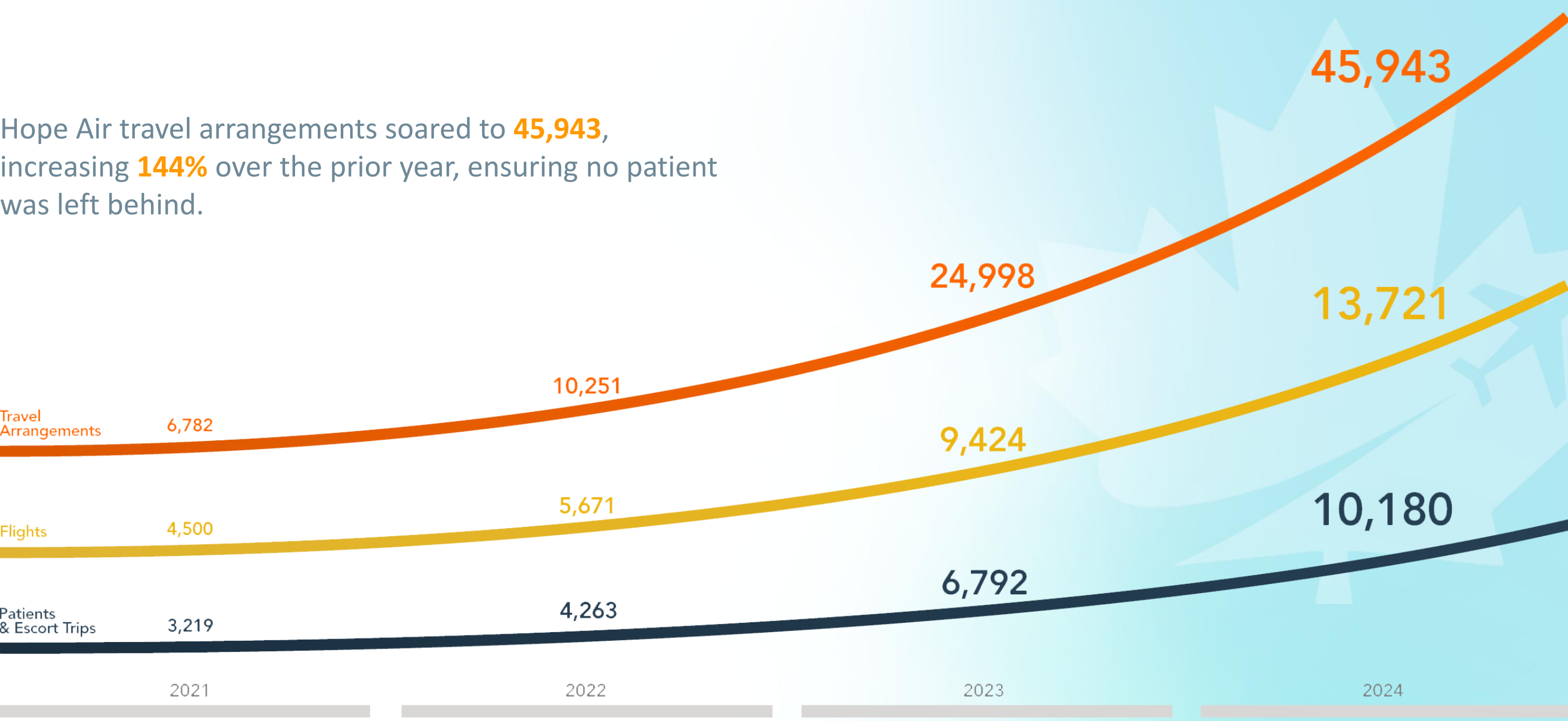


2024 IMPACT BY THE NUMBERS



2024 IMPACT BY THE NUMBERS

Hope Air travel arrangements soared to **45,943**, increasing **144%** over the prior year, ensuring no patient was left behind.



Zoe's Journey



<https://vimeo.com/1050142466?>



Haul for Hope



https://www.youtube.com/watch?v=Wcc_4ACuxk4



Address

110 Eglinton Ave E
Ste 501
Toronto, ON

Contact

Jon Collins
Chief Development Officer
jcollins@hopeair.ca



Communications and Outreach

Presented by Jessica Pellerin & Ryan White

**BILLY
BISHOP** 
TORONTO CITY AIRPORT



Recent Recognition

- Skytrax World Airport Awards – Voted 10th in World's Best Airports (under 5 million passengers).
- AllClear Travel – World's Most Beautiful Airport Landings.



TABIA Kiosks

- New partnership with TABIA to bring local events, businesses and festivals into the airport.
- Accepting submissions on a seasonal basis.

Heritage Toronto

- New historic plaque installed at Eireann Quay/Bathurst near BikeShare station.
- Partnering with Heritage Toronto this summer to offer tours on the history of the airport.



RCAF Foundation Scholarships

- Billy Bishop is once again supporting RCAF Foundation scholarship for students studying in STEM fields with a focus on aviation/aerospace.

Doors Open 2025

Saturday, May 24

10:00 a.m. to 5:00 p.m.

(last entry 4:00 p.m.)

- Behind-the-scenes access to airfield viewing platform, fire hall, and more.
- Engage with airport partners including Porter Airlines, Ornge, Air Canada, etc.
- Indie88 live broadcast and prizing.
- Fun-filled day of activities for the entire family.





Street Team

- Our Street Team is gearing up for another fun-filled summer starting with Doors Open!
- Watch out for them at all kinds of local events this year.



ESG Update

Presented by Juhi Matta

**BILLY
BISHOP** 
TORONTO CITY AIRPORT



Climate Adaptation & Resilience

- Analysis of 2 climate scenarios to analyze – RCP 2.6 (low emissions) and RCP 8.5 (high emissions)
- 50 risks screened, with 18 risks analyzed
- 4 risks identified as high priority

Priority Physical Risks

| Risk Category | | Selected Risks | Reasoning |
|----------------|---------|------------------------|--|
| Physical Risks | Chronic | High Temperatures | Alternative to heat waves as a chronic risk with better data availability. Potentially less extreme risk than heat waves |
| | Acute | Heavy Rain | Expected to be a moderate to high risk under the RCP scenarios. Data availability is reasonable to perform an analysis compared to wet days. |
| | Chronic | Lake Level Fluctuation | Expected to be a medium to high risk with previous flooding history at PortsToronto's location. |

Oscar Sort: Smart Recycling Assistant

- Centralized zero-touch zero-waste stations that boost waste diversion
- Found to have increased recycling by up to 300%
- Gamifies recycling and automates waste audits
- Four units to be rolled out in pilot project at Billy Bishop Toronto City Airport



**BILLY
BISHOP**
TORONTO CITY AIRPORT

THANK YOU

